

GUIDE FOR CUSTOMERS ON WITHDRAWING/TRANSFERRING FUNDS FROM SECURITIES ACCOUNTS

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Customers can withdraw/transfer funds from securities accounts through the following methods:

- Withdraw/Transfer funds at EVS transaction counters.
- Transfer funds to a bank account via the EVS website or EVS trading app.
- Internal transfers between sub-accounts within the securities account.

I. Withdraw/Transfer at EVS Transaction Counters:

- Individual Customers bring a valid ID card to the transaction counter to complete the authorization form or cash a check. If using a passport (still valid) for withdrawal, the ID number on the passport must match the EVS system.
- Corporate Customers:
 - + The legal representative who goes to the counter to withdraw money must bring a valid ID card/Passport and bring the title stamp and seal of the organization.
 - + Customers who are not the legal representative must provide the original letter of introduction/Authorization of the person coming to withdraw money stating the authorization content, along with a copy of the ID card/Passport of the authorized person/referrer to withdraw money.
- Payment authorization: Customers can transfer money to any beneficiary bank account, including both the owner's and other owners' accounts.
- Withdrawing a check: Customers come to EVS to sign a check to withdraw money, then Customers go to the bank introduced by EVS's transaction staff to complete the cash withdrawal procedure at the Bank.
- Time: from 8:00 to 16:00 on working days.

II. Transfer money to bank account via Web trading or EVS trading app:

- Customers must register for online money transfer service in section “II. Money transfer service to pre-registered bank account” in the form “Securities account opening contract”.
- Customers log in to the securities account on the EVS trading App or Web trading at the link: <https://trade.eves.com.vn/evrtrade/priceboard/AAA>

- Customers can transfer money online at the following link:
<https://en.eves.com.vn/media/tbhpfcw/guide-for-transferring-money-via-evs-trading-webapp.pdf>
- Time to transfer money on online platforms: From 8:00 to 16:15 on working days.

III. Internal Transfers Between Sub-Accounts within Securities Accounts:

- Customers can transfer funds between sub-accounts through the Web Trading system and the EVS Trading app. The internal transfer service on these online platforms is available from 8:00 AM to 5:00 PM on business days.
- Customers can also visit the transaction counter to sign an authorization form for internal transfers.
- Alternatively, customers can call the customer service hotline at 0243 7726699 to speak with a trading staff member for assistance with internal transfers.

For more details, please contact EVS Securities Joint Stock Company:

- Head office: 024.37726699 – Extension: 327;
- Nguyen Trai Branch: 024.39366866 – Extension: 332;
- Saigon Branch: 028.62906296 – Extension: 862, 863

