



RISK DISCLOSURE STATEMENT
For Customers Using EVS Online Services

Approved by the State Securities Commission under Decision No. 62/QĐ-UBCK dated January 20, 2016. EVS Securities Joint Stock Company - EVS is currently cooperating with its partners to provide customers with online services including but not limited to the following services:

- Online trading on the web for computers <https://trade.eves.com.vn>
- Online trading on smart mobile devices EVSTrading is distributed through the application stores of Apple, Google
- Other online securities information lookup services on the website <http://www.eves.com.vn>
- Information notification service for customers via SMS, Email.

The advantages of online securities trading services include convenience, flexibility, and time savings for customers during transactions and account information queries.

EVS and its partners strive to provide the highest quality services that are fast, convenient, accurate, and secure. However, customers should be aware that online services, in general, as well as the online services provided by EVS and its partners, carry inherent risks that may result in complete interruption or delays, data errors, or unauthorized use. These risks include, but are not limited to, the following:

- Technical errors or malware infections in computer hardware and software systems.
- Network issues due to connection breaks or transmission congestion.
- Power outages affecting computer and network systems.
- Errors or delays in data provided by third parties to EVS, which may cause misunderstandings.
- Errors, delays, or interruptions in services provided by third parties to EVS.
- Misidentification of organizations or investors due to errors in personal information, account details, passwords, or authentication codes, which may be incorrect, exposed, or stolen.
- Errors or discrepancies in stock quotes and other stock-related information.
- Failure to follow usage instructions correctly.
- Other related risks.

EVS Securities Joint Stock Company (EVS) is not responsible for any errors or damages that may occur to customers due to the aforementioned risks. We are committed to providing the best service and minimizing potential technical risks.

Customers should immediately contact EVS for assistance in mitigating risks when:

- Encountering issues, malfunctions, or discovering errors during the use of our services.
- Suspecting unauthorized access to their account, or if they forget, lose, or expose their password or authentication codes.
- Losing control of or not having access to their registered mobile phone, email address, or bank account number used for our services.

Thank you for trusting and choosing our services!

EVS SECURITIES JOINT STOCK COMPANY