

USER MANUAL

EVS TRADING SYSTEM

GUIDELINES FOR CHANGING/ RESETTING PASSWORDS

GUIDELINES FOR CHANGING/RESETTING PASSWORDS

Key Concepts to Differentiate:

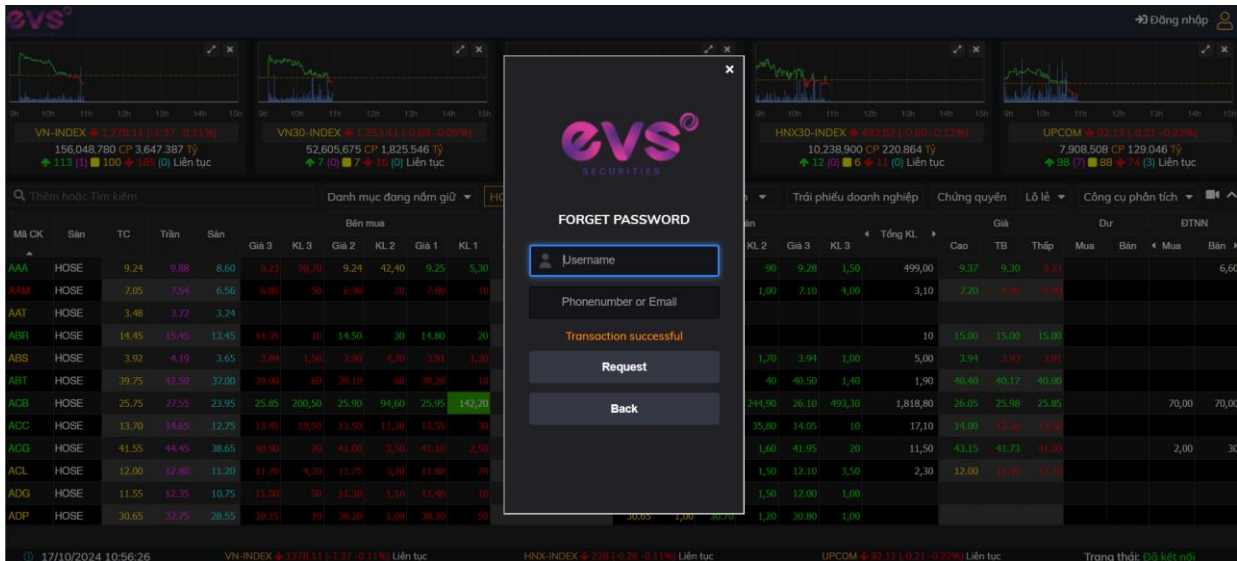
Login Password: This is the password used to log into the customer's securities trading account.

Transaction Password (PIN): This is the password used to authorize transactions on the securities trading account, such as placing orders, canceling orders, modifying orders, internal securities transfers, confirming information changes, etc.

A. On the Online Trading Platform

1. When the customer forgets the Login Password/Transaction Password (PIN):

Step 1: The customer logs into their securities trading account on the website. The customer selects "Forgot Password," and the following information will appear:



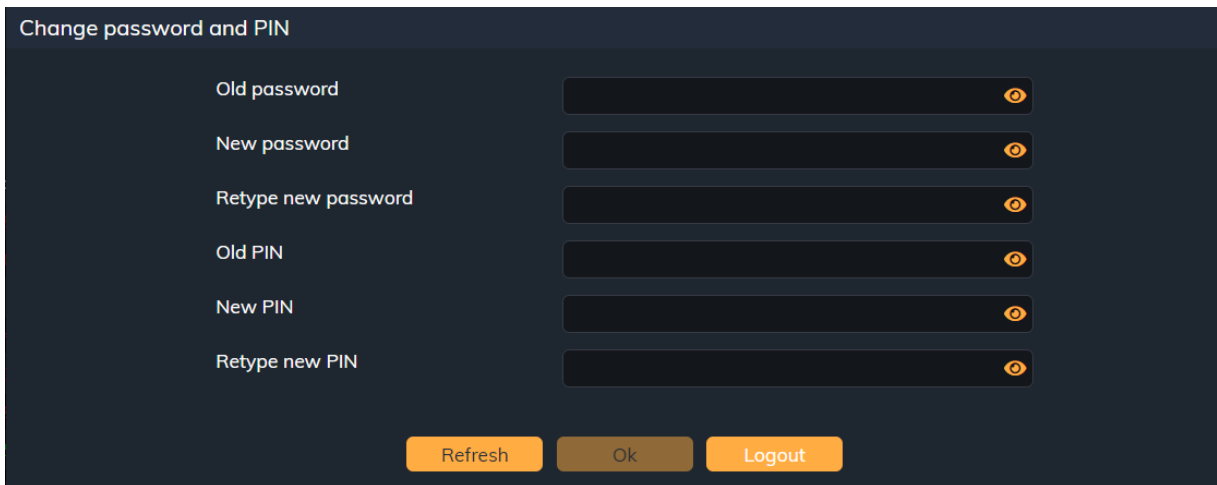
The customer enters the information to reset the password:

- **Username:** The securities trading account number, e.g., 040Cxxxxxx.
- **Phone number or email:** The customer enters the phone number or email address registered with EVS.

The system will automatically send the password via SMS or email to the registered phone number or email address.

Step 2: Change the login password/PIN (for first-time login accounts)

To ensure the security of the account, customers are advised to change their login password and PIN (transaction password) immediately upon logging into the system.

A screenshot of a web form titled 'Change password and PIN'. The form has a dark background and contains six input fields, each with a label and a corresponding eye icon to toggle visibility. The fields are: 'Old password', 'New password', 'Retype new password', 'Old PIN', 'New PIN', and 'Retype new PIN'. At the bottom of the form, there are three buttons: 'Refresh' (orange), 'Ok' (grey), and 'Logout' (orange).

- **Old password:** The login password just sent via SMS/email.
- **New password:** Enter a new password chosen by the customer. The new password must be at least 8 characters long and must contain letters, numbers, and special characters.
- **Confirm new password:** Re-enter the new password to match the one entered above.
- **Old PIN:** The PIN just sent via SMS/email.
- **New PIN:** Enter a new PIN chosen by the customer.
- **Confirm new PIN:** Re-enter the new PIN to match the one entered above.

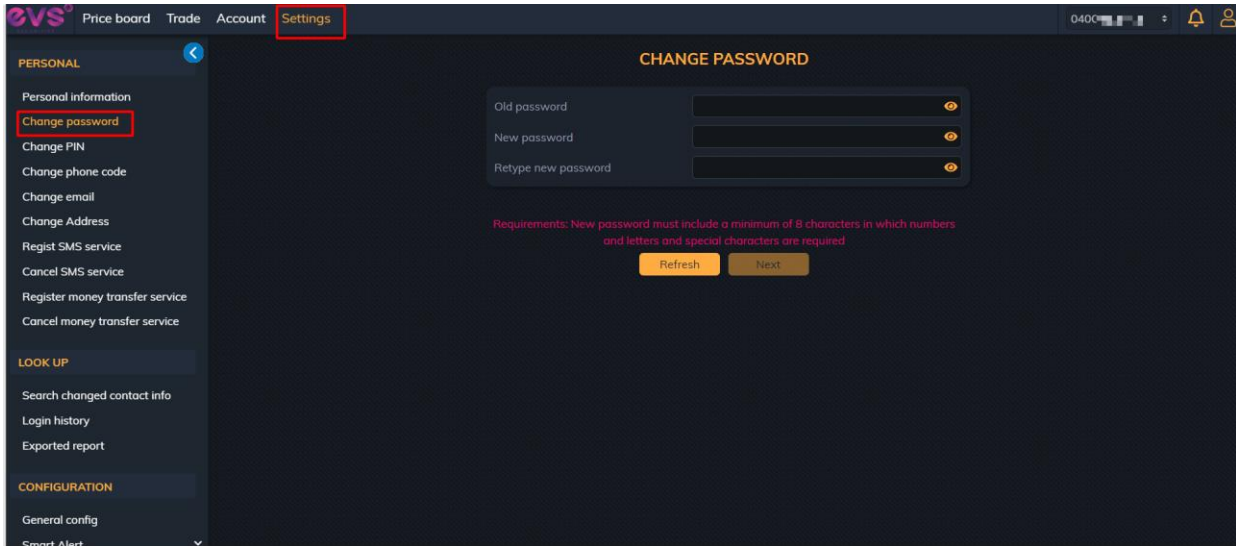
Click "OK" to confirm the password and PIN change.

Click "Refresh" to clear all entered information.

Passwords and PINs are displayed as •••••. The customer can click the eye icon at the end to show or hide the password/PIN.

2. Changing the login password

Step 1: The customer logs into their account on the online trading platform. Select "Settings" > "Change Password." The "Change Password" screen will appear as follows:



The customer enters the information in the form”

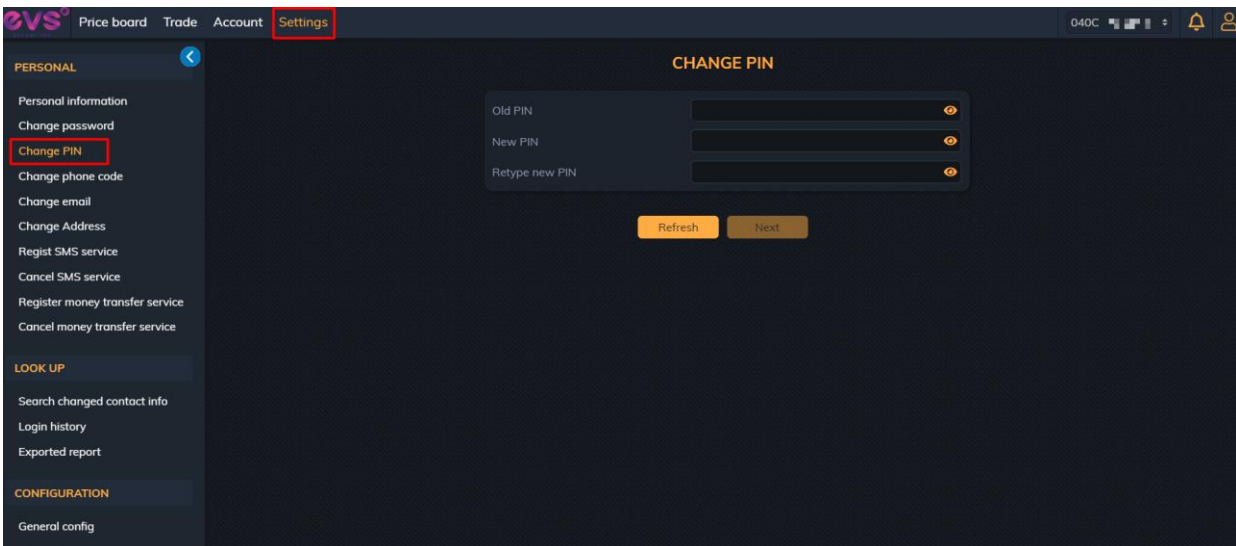
- **Old password:** The customer enters their current password.
- **New password:** Enter a new password chosen by the customer. The new password must be at least 8 characters long and must contain letters, numbers, and special characters.
- **Confirm new password:** Re-enter the new password to match the one entered above.

Step 2: Click "Continue" to complete the password change.

Click "Refresh" to re-enter the previous information.

3. Changing the transaction password (PIN)

Step 1: The customer logs into their account on the online trading platform. Select "Settings" > "Change PIN." The "Change PIN" screen will appear as follows:



The customer enters the information in the form:

- **Old PIN:** The customer enters their current PIN.
- **New PIN:** Enter a new PIN chosen by the customer.
- **Confirm new PIN:** Re-enter the new PIN to match the one entered above.

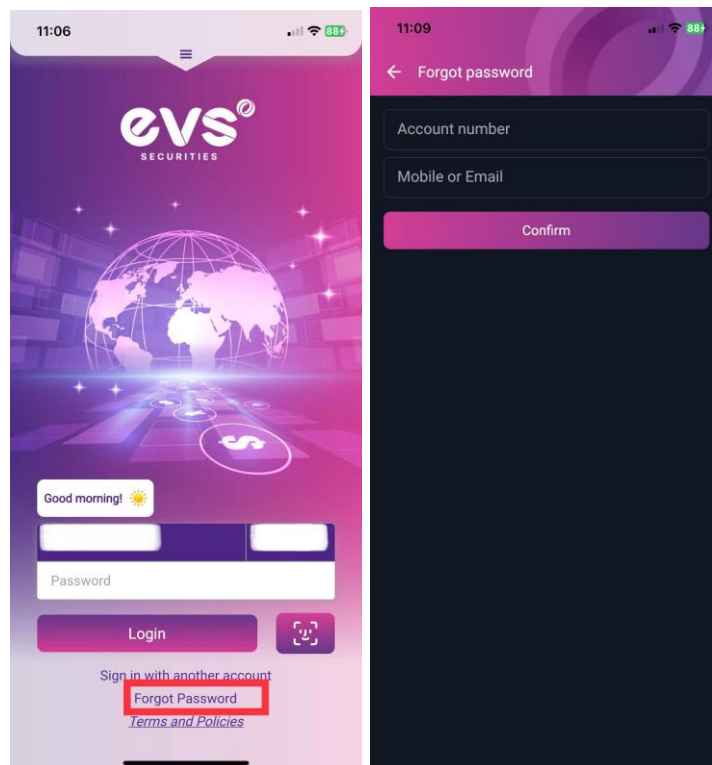
Step 2: Click "Continue" to complete the PIN change.

Click "Refresh" to re-enter the previous information.

B. On the "EVS Trading" Mobile App

1. Customer forgets the login password/transaction password (PIN)

Step 1: The customer selects "Forgot Password" when opening the app. The following screen will appear:

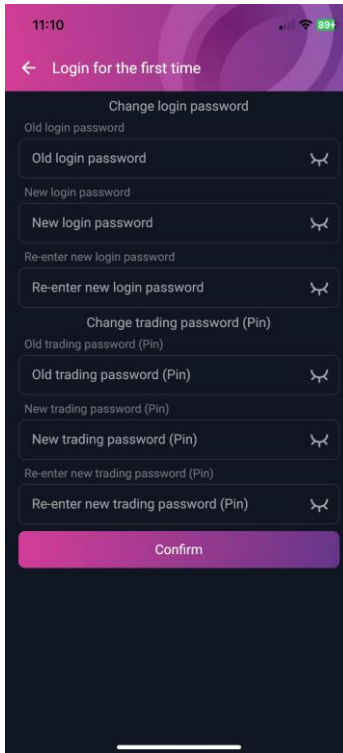


- **Username:** Securities trading account number, e.g., 040Cxxxxxx.
- **Phone number or email:** The customer enters the phone number or email address registered with EVS.

The customer selects "Confirm."

The system will automatically send the password via SMS or email to the registered phone number or email address.

Step 2: Change the login password/PIN (for first-time login accounts)



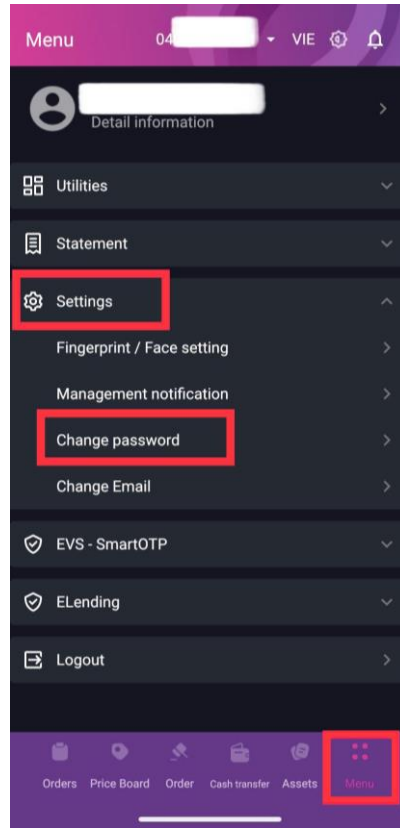
- **Old login password:** The login password just sent via SMS/email.
- **New login password:** Enter a new password chosen by the customer. The new password must be at least 8 characters long and must contain letters, numbers, and special characters.
- **Confirm new login password:** Re-enter the new password to match the one entered above.
- **Old transaction password (PIN):** The PIN just sent via SMS/email.
- **New transaction password (PIN):** Enter a new PIN chosen by the customer.
- **Confirm new transaction password (PIN):** Re-enter the new PIN to match the one entered above.

Click "Confirm" to verify the password and PIN change.

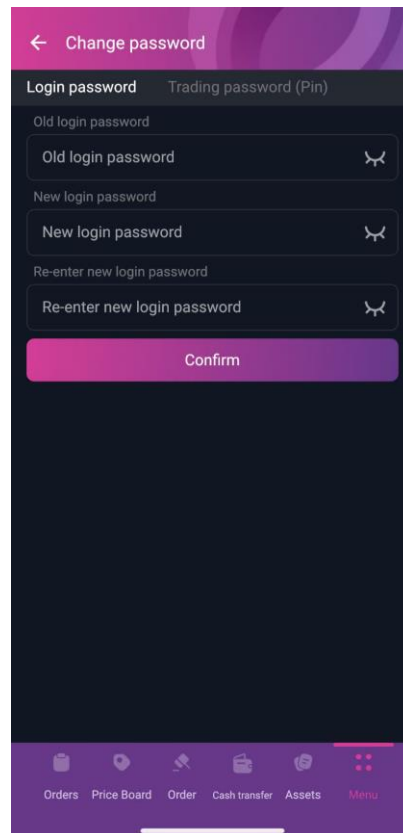
Passwords and PINs are displayed as ••••••. The customer can click the eye icon at the end to show or hide the password/PIN.

2. Changing the login password

Step 1: The customer logs into their securities trading account on the EVS app. The customer selects "Menu" > "Settings" > "Change Password."



Step 2: The "Change Password" screen will appear. The customer fills in the form:

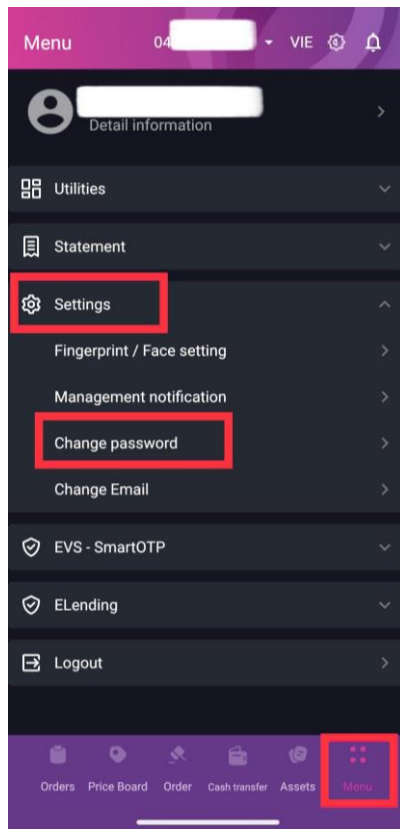


- **Old login password:** Enter the current login password.
- **New login password:** Enter a new password chosen by the customer.
- **Confirm new login password:** Re-enter the new password to match the one entered above.

Step 3: Select "Confirm" to complete the password change.

3. Changing the transaction password (PIN)

Step 1: The customer logs into their securities trading account on the EVS app. The customer selects "Menu" > "Settings" > "Change Password."



Step 2: The "Change Password" screen will appear. The customer selects "Transaction Password (PIN)."

← Change password

Login password Trading password (Pin)

Old trading password (Pin)

Old trading password (Pin) ✕

New trading password (Pin)

New trading password (Pin) ✕

Re-enter new trading password (Pin)

Re-enter new trading password (Pin) ✕

Confirm

Orders Price Board Order Cash transfer Assets Menu

The customer fills in the form:

- **Old transaction password (PIN):** Enter the current PIN.
- **New transaction password (PIN):** Enter a new PIN chosen by the customer.
- **Confirm new transaction password (PIN):** Re-enter the new PIN to match the one entered above.

Step 3: Select "Confirm" to complete the PIN change.

