



USER GUIDE EVS TRADING SYSTEM

USER GUIDE FOR EVS AUTHENTICATION METHOD - SMART OTP

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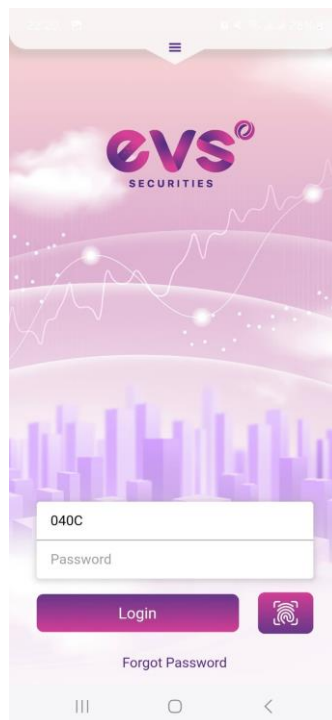
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📍 Floor 3, 6, 9 - No. 2A Dai Co Viet Street, Le Dai Hanh Ward, Hai Ba Trung District, Hanoi

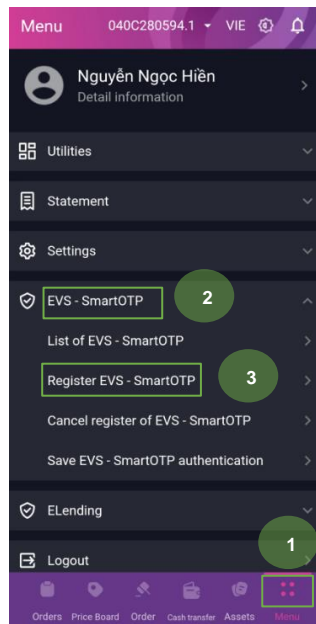
GUIDELINES FOR USING EVS-SMARTOTP AUTHENTICATION METHOD

I. Register for EVS-SmartOTP

Step 1: Log in to your securities account on the EVS Trading App



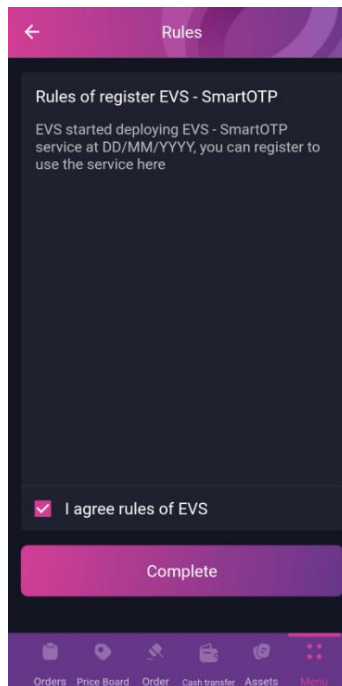
Step 2: Go to the "Menu," select "EVS-SmartOTP," and then choose "Register EVS-SmartOTP."



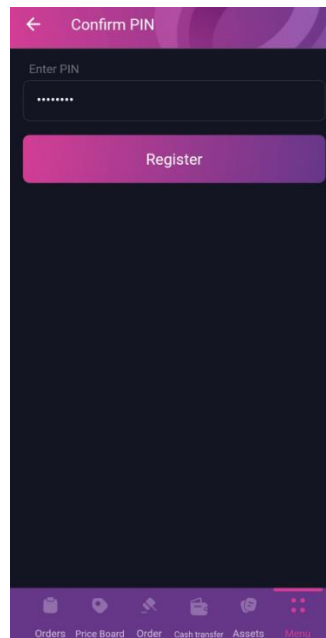
Step 3: Click the "Register" button.



Step 4: Check the box "I agree with the terms of EVS" and click the "Complete" button.



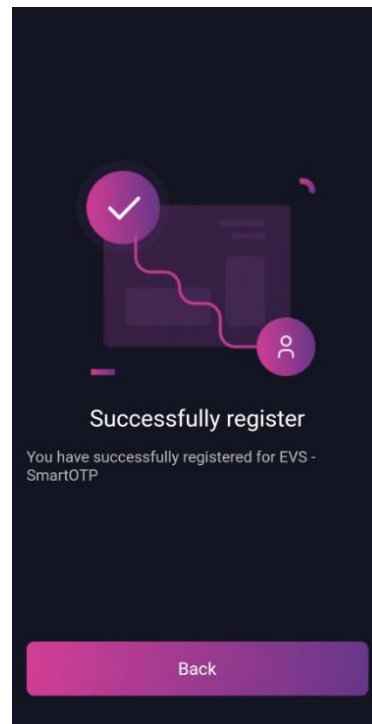
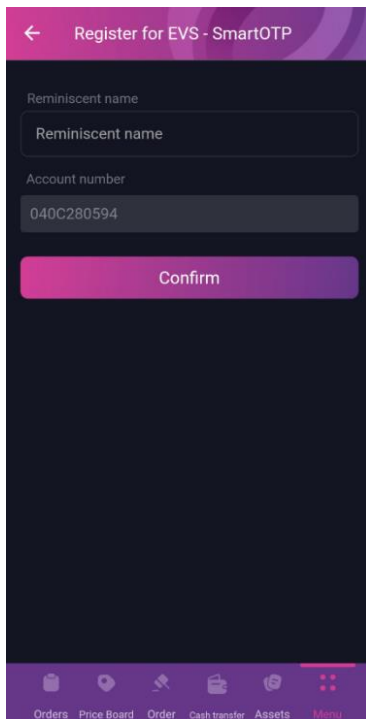
Step 5: Enter the PIN to authenticate the transaction, then click the "Register" button.



Step 6: Enter the EVS-SmartOTP password.



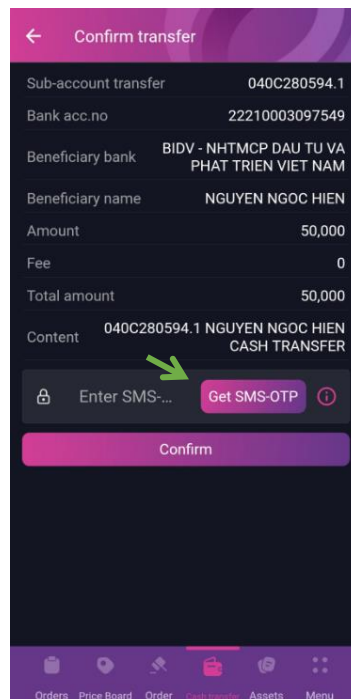
Step 7: Enter a nickname (optional) and click the "Confirm" button. The system will display a notification screen indicating successful registration.



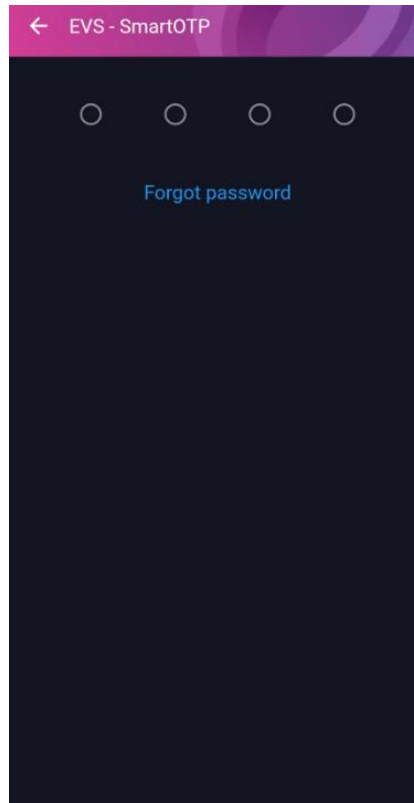
II. Instructions for Obtaining EVS-SmartOTP Code

1. Transaction on Mobile App

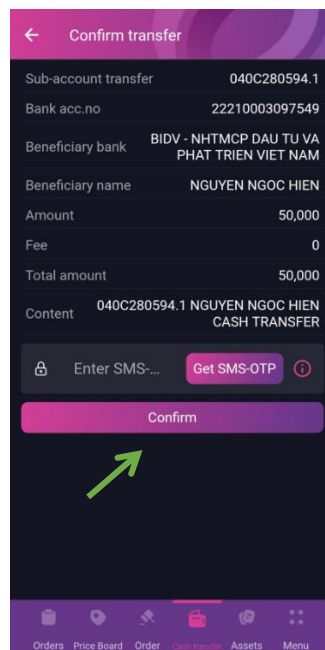
Step 1: On the transaction authentication screen, click the "Get EVS-SmartOTP" button.



Step 2: Enter the password to obtain the EVS-SmartOTP code.



Step 3: The system will automatically enter the EVS-SmartOTP code on the transaction authentication screen. Click "Confirm" to complete the transaction.



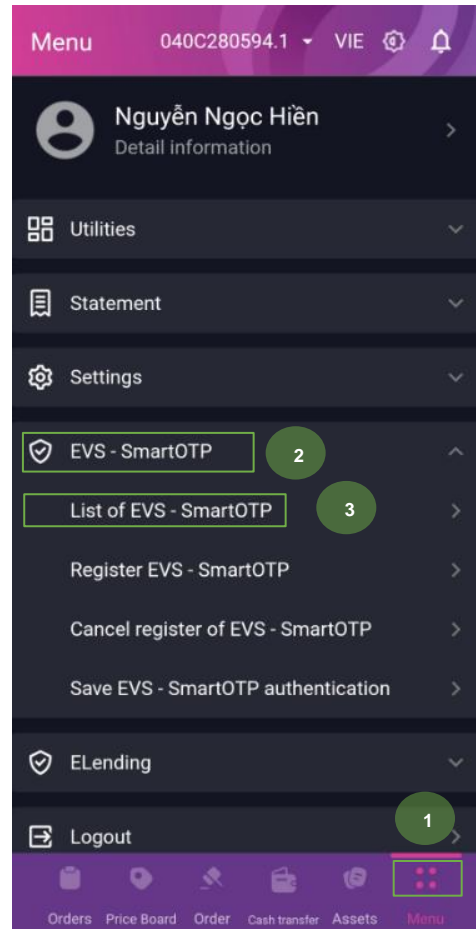
2. Transactions on the Web Online

Step 1: Obtain the EVS-SmartOTP code

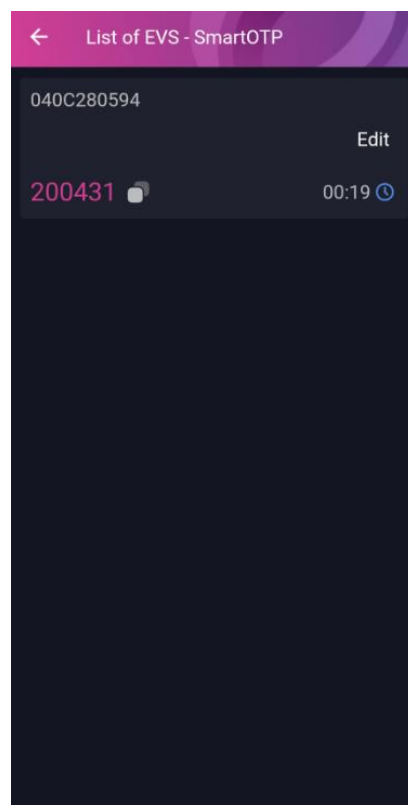
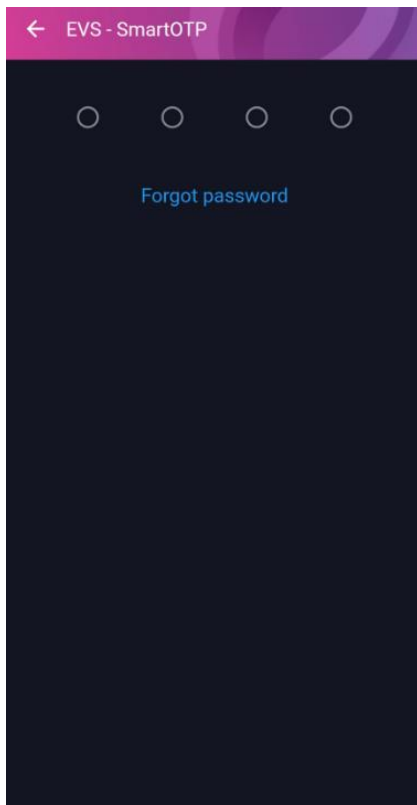
Method 1: Outside the login screen,
click the EVS Smart OTP button.



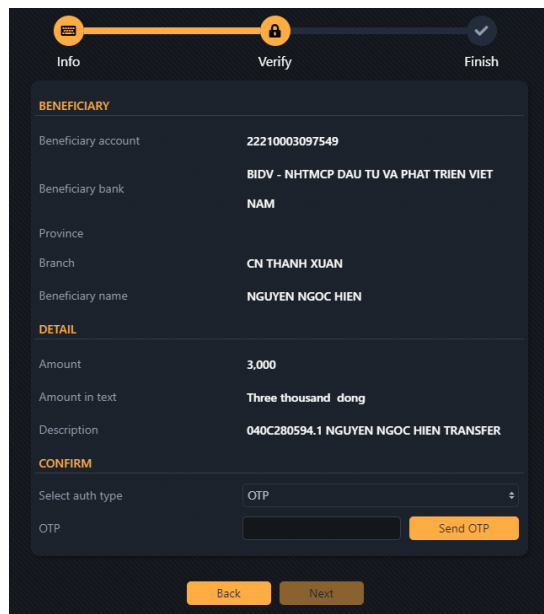
Method 2: Log in to the app, then go to
Menu/EVS-SmartOTP/EVS-SmartOTP
List.



Enter the EVS-SmartOTP password



Step 2: Enter the EVS-SmartOTP code displayed on the screen corresponding to the account number, or tap the copy icon to use the SmartOTP code on the Web Online platform. Then, click "Continue" to complete the transaction.



III. Manage EVS-SmartOTP

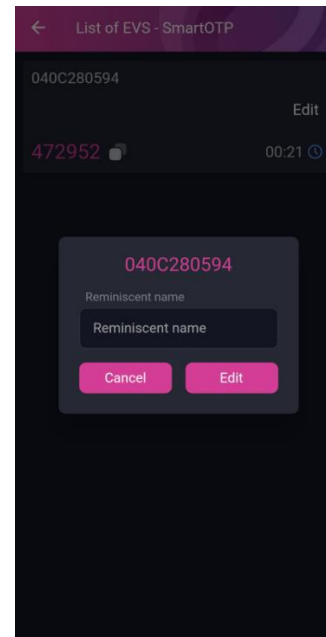
1. Edit EVS-SmartOTP Nickname

On the EVS-SmartOTP List Screen

Step 1: Click the "Edit" button.

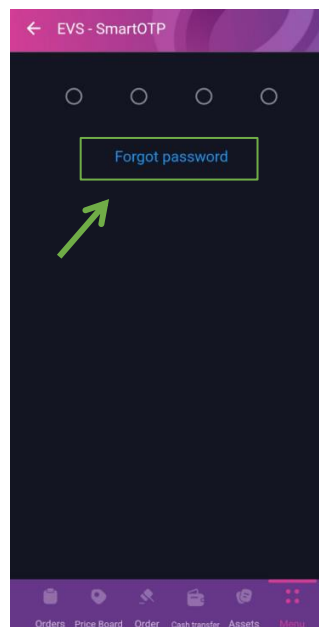
Step 2: Enter the nickname.

Step 3: Click the "Save" button to complete the process

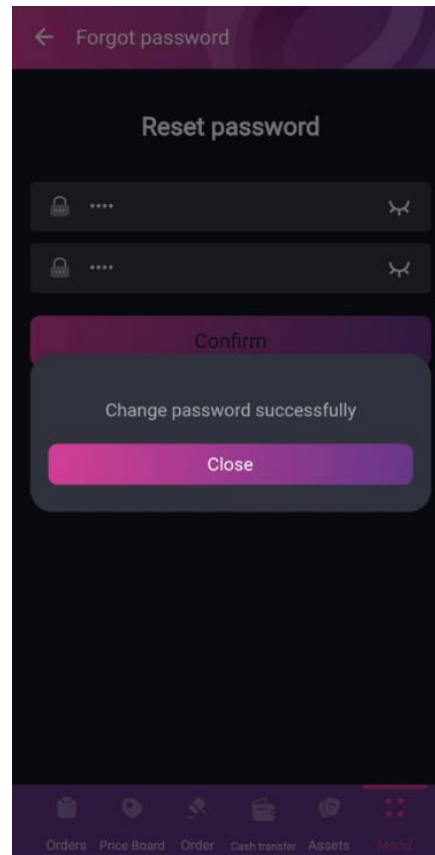
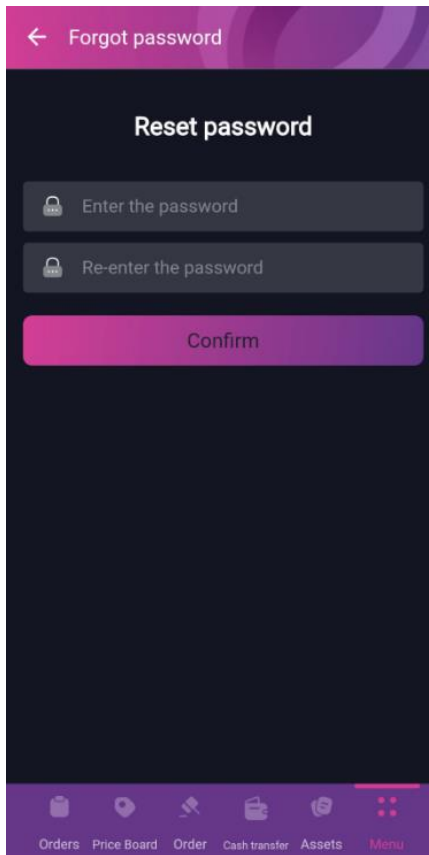


2. Forgot EVS-SmartOTP Password

Step 1: On the EVS-SmartOTP screen, select "Forgot Password."

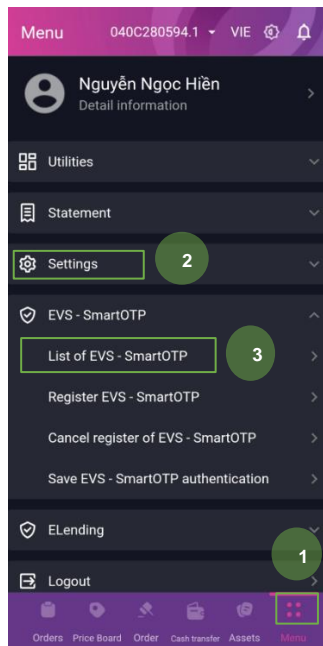


Step 2: Set a new password (4 digits), confirm the newly entered password, and press "Confirm" to complete the EVS-SmartOTP password change.



IV. Unregister EVS-SmartOTP

Step 1: In the "Menu," select "EVS-SmartOTP," then choose "Unregister EVS-SmartOTP."

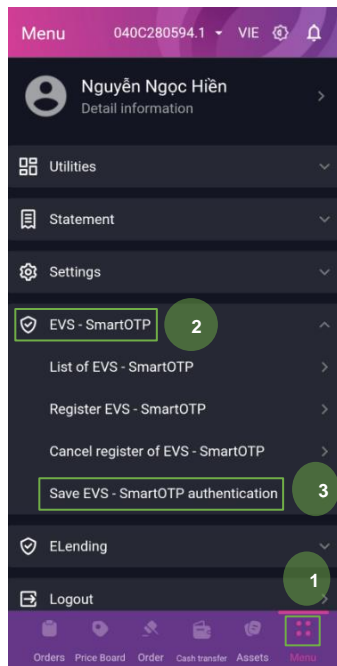


Step 2: Click the "Unregister" button. Once the unregistration is successful, your account will revert to the previous authentication method, which is SMS OTP.



V. Save EVS-SmartOTP Authentication

Step 1: In the "Menu," select "EVS-SmartOTP," then choose "Save EVS-SmartOTP Authentication."



Step 2: Toggle the "Save Authentication" switch from left to right.



Step 3: Enter the EVS-SmartOTP code, then click the "Confirm" button. Upon successful confirmation, the "Save Authentication" switch will display toggled to the right.

