

USER MANUAL

STOCK TRADING APPLICATION ON SMARTPHONES

(MOBILE TRADING – CUSTOMER)

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I. INTRODUCTION

- Purpose

This document is the property of the Stock Company and describes the functions of the online trading system. The document helps customers effectively use the features of the system.

- Terms and abbreviations.

Terms and abbreviations	Explanation/ Full Word
EVS	EVS Securities Joint Stock Company
CK	Stock
CN	Branch
CP	Share
GDCK	Stock Trading
HCCN	Transfer Restrictions
KL	Volume
TP	Bonds
PGD	Trading Room

SECURITIES

II. LOGIN TO THE SYSTEM

2.1. Login to the system

- To use the system, you download the application on the app store or CHPlay:
- The login screen appears as shown below:



- Login function: Enter information
 - Name: <Customer account number at the Stock Company>
 - Password: <Customer login password provided by the Stock Company>
 - Click the button: “Login” to log in to the system
- Forgot Password function:

Steps to follow

 - Step 1: Click on the text [Forgot Password](#)
 - Step 2: Enter <account number>
Enter <phone number or email>
 - Step 3: Click confirm

New password will be sent to customer's phone number/Email
- Open Account function: The EKYC account opening function directly on the EVS App is only applicable to Vietnamese customers.

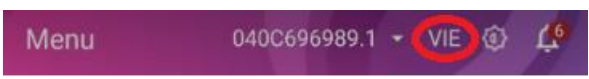
2.2. Choose language

The system supports customers to choose one of two languages: Vietnamese and English. Customers can choose the language in two ways:

2.1.1 Select language on login screen

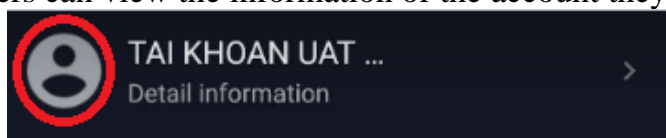
- Select language under “Login” button
- When you want to use Vietnamese language, click on “Vietnamese” or VIE.
- When you want to use English language, click on “English” or ENG.

2.1.2 Select language after login

Click on the circle icon  and choose language.

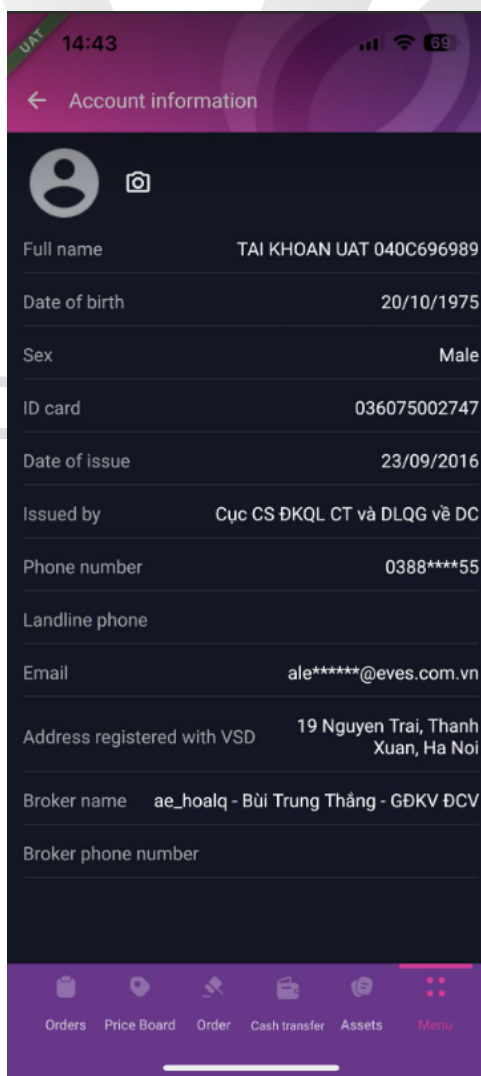
2.3. Account Information

- Customers can view the information of the account they are logged in to by clicking on



the icon

- Information includes: Customer Name and Login Name.

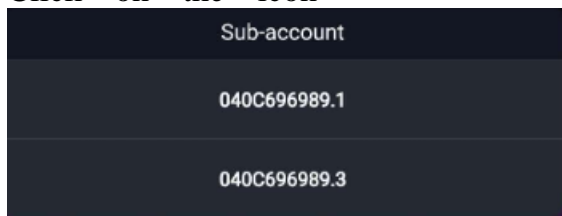


2.4. Select Interface

Tap the icon  and choose light or dark theme.

2.5. Select the number of transaction sub-accounts

Click on the icon  => a popup screen



appears allowing customers to select a sub-account number.

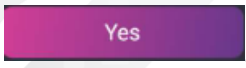
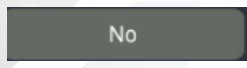
2.6. Log out

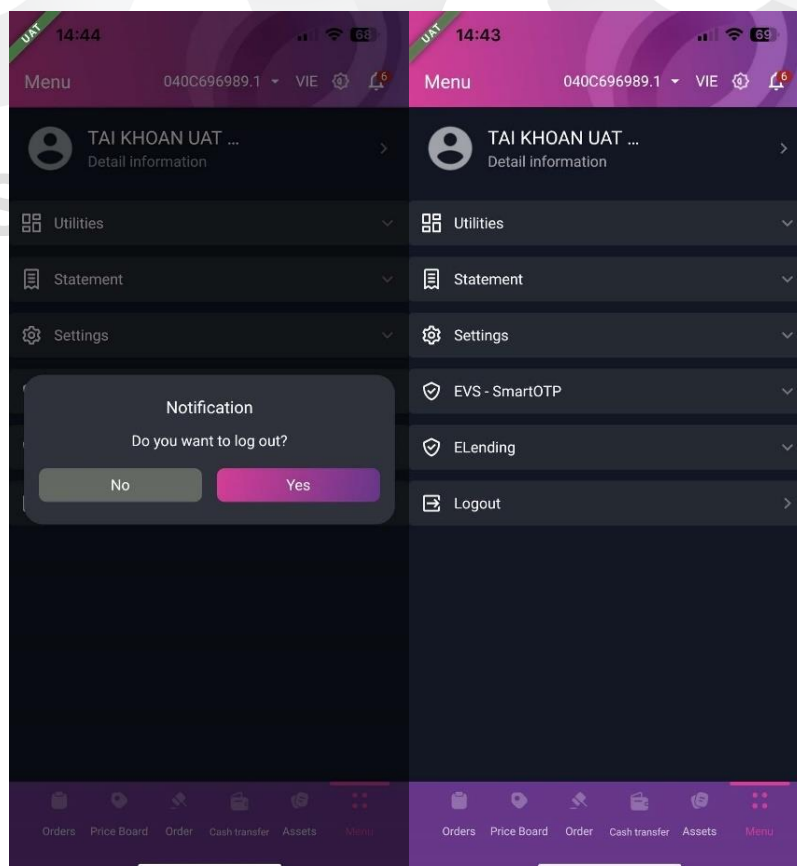
Purpose: Customers who do not need to use the app can log out of their account from the app by following these steps:

Step 1: Select the menu tab

Step 2: Select the log out item

Step 3: A confirmation screen appears that the customer wants to log out.

- Select , Customer logs out of the app.
- If selected , the account remains in the app.



2.7. View notification details

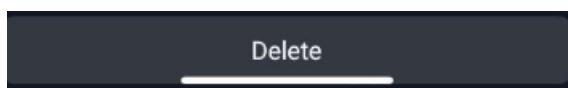
Customers click on the bell icon in the right corner of the screen to notify of increases and decreases in cash balance, , order matching results, order confirmation, etc.

The steps to view notifications are as follows:

Step 1: Right corner of the screen/ Select the bell icon



Step 2: Check notifications, account balance increases and decreases.



To delete notifications, select  to delete all notifications of the account and the count of unread notifications on the bell.

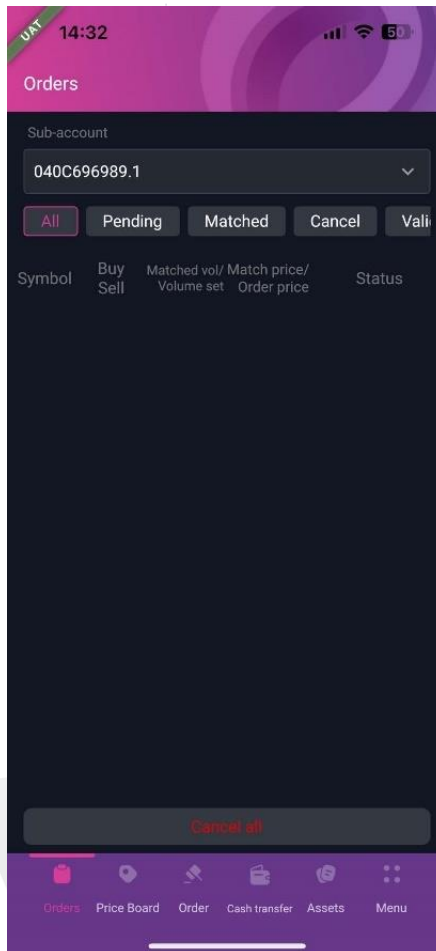


III. FUNCTIONS

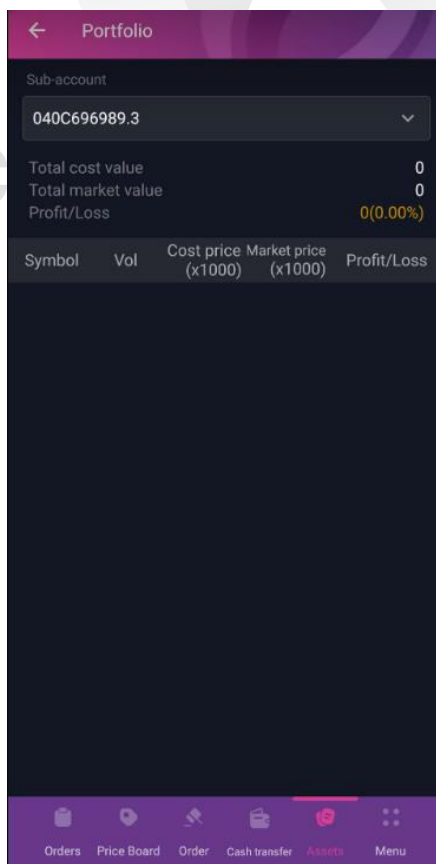
3.1 Category

3.1.1 Category holding

Customers log in to Mobile App and the screen below appears



⇒ Select the “Assets” tab ⇒ Select “Stocks” ⇒ Select “Holdings”. Customers can monitor the holdings on the selected sub-account.

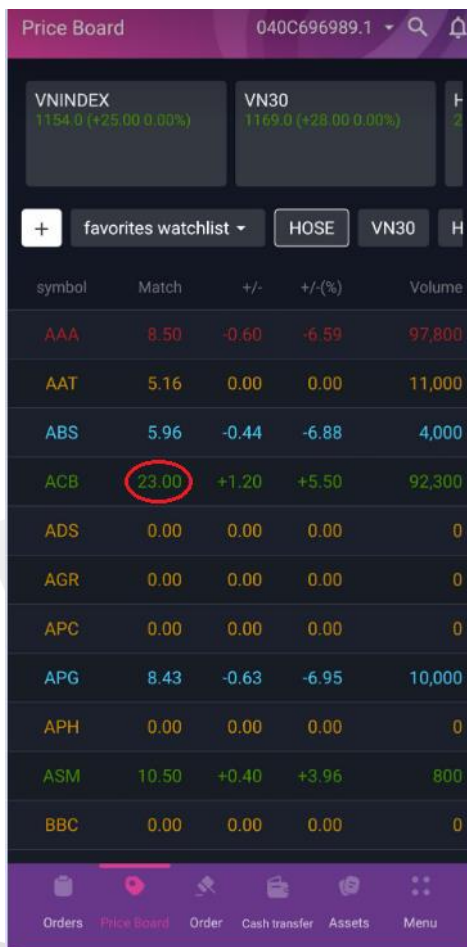


3.1.2 Price list

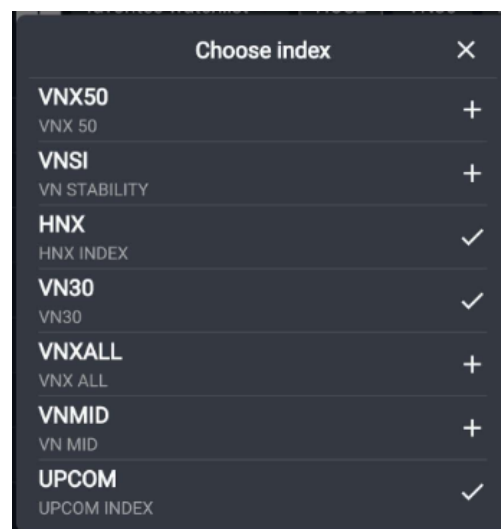
Purpose: Track stock codes on the HOSE, VN30, HNX, HNX30, UPCOM, Top stocks ...



3.1.2.1 Price Board of Exchanges: HNX, HOSE, UPCOM....

Step 1: Log in to the App => Select the price list



Step 2: Observe the stock code: when there is a change in price, the price list volume will flash

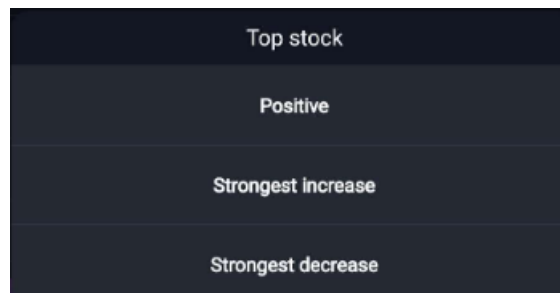


Note: Customers can press  => the screen appears, press the button  to add tracking index (source will be provided by EVS)

3.1.2.2 Top stocks

Top stocks are divided into 3 main groups: Active, Strongest Increase, Strongest Decrease. Customers can choose to follow 3 groups by following

Step 1: Select the Top Stocks tab on the header bar => the selection screen appears



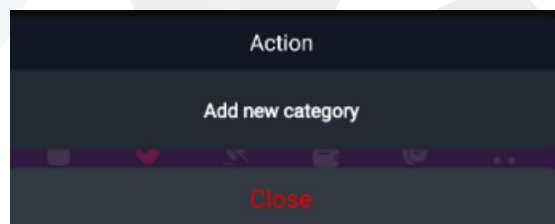
Step 2: Select the stock category you are interested in. Click the Close button to exit the screen.

3.1.3 Category monitoring

Purpose: Help customers track interested stock codes

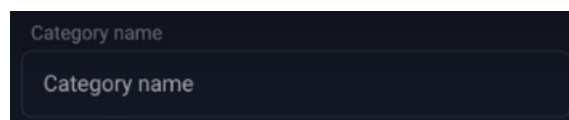
Steps to add new stock code list to the tracking list are as follows:

Step 1: Select price list  => Select  to display screen



- Select close to close the screen
- Select ‘**Add new category**’ to create a tracking category. Display the screen to add new category

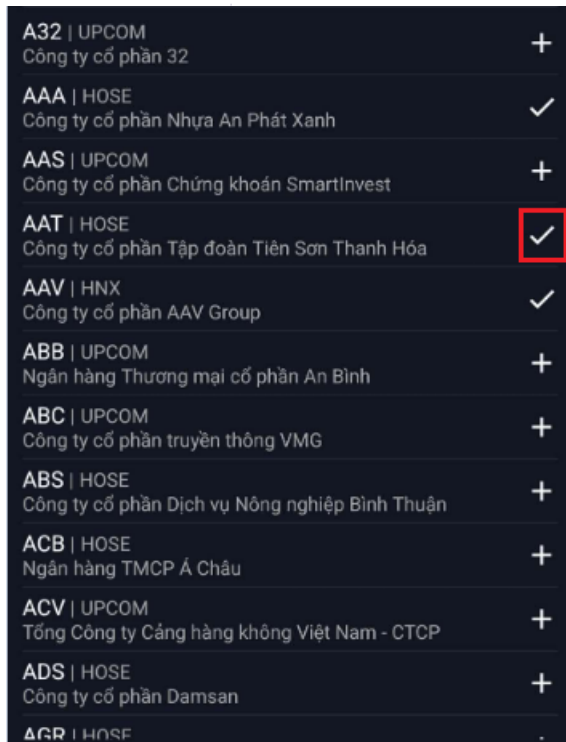
Step 2: Add a new tracking category: enter ‘Category name’ you are interested in



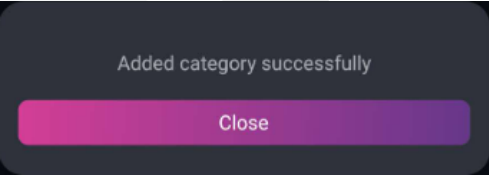
- Type the code in the search bar to add the stock to the category

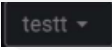


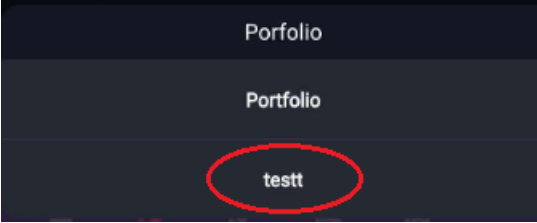
- Select the code you are interested in to the category

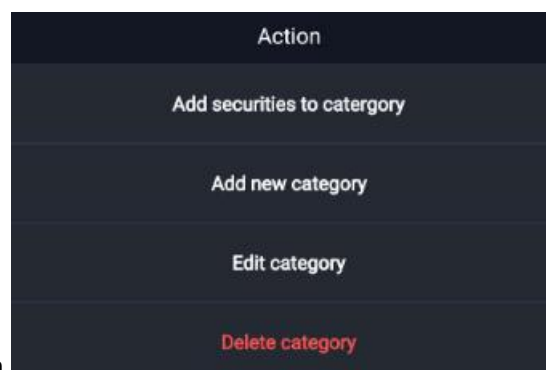


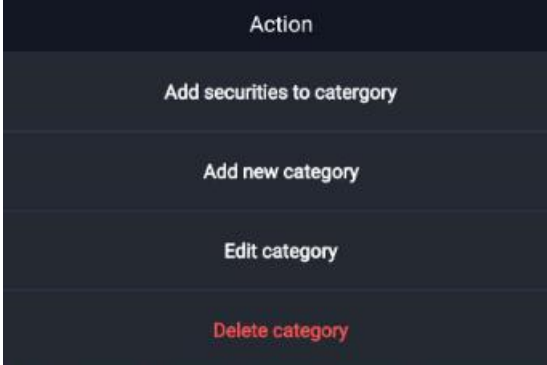
Step 3: Click  => app notifies new addition is

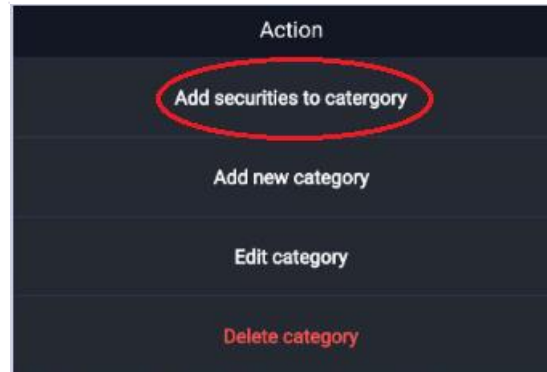
successful  Close notification successfully

Step 4: Check the newly added category: Select the item  next to the category holding => Select the category of interest Press . Display the customer's category

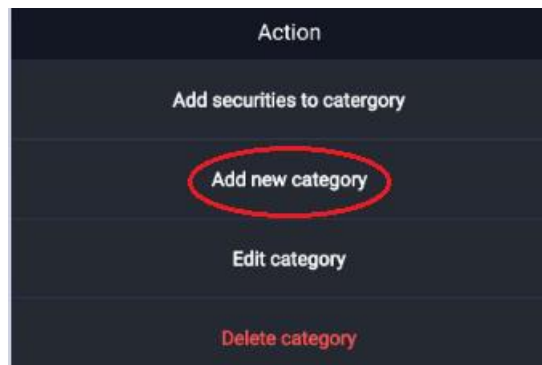
of interest screen 



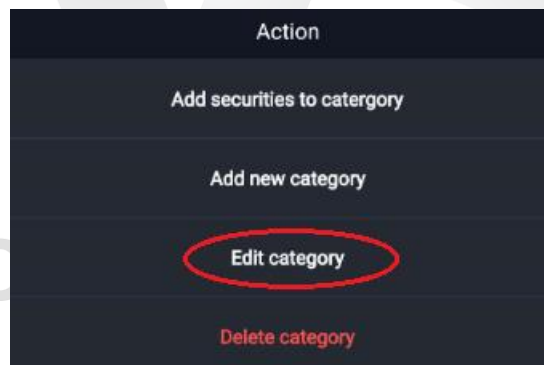
The application pops up on the screen . Customers choose to add new to the category or add another new category.



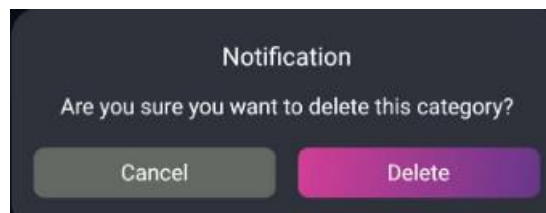
- Add new to the selected category:



- Add new category:
- Edit category: Customers can edit the name or remove the stock code from the category
- Delete category: Customers who do not want to be interested in the category to be monitored can choose to delete the category.



The app displays a confirmation screen



Press delete to delete the category from the app or press cancel (keep the category).


Note: To monitor a certain stock code in the monitoring category or the holding category: Click on the stock code => display the stock code information screen

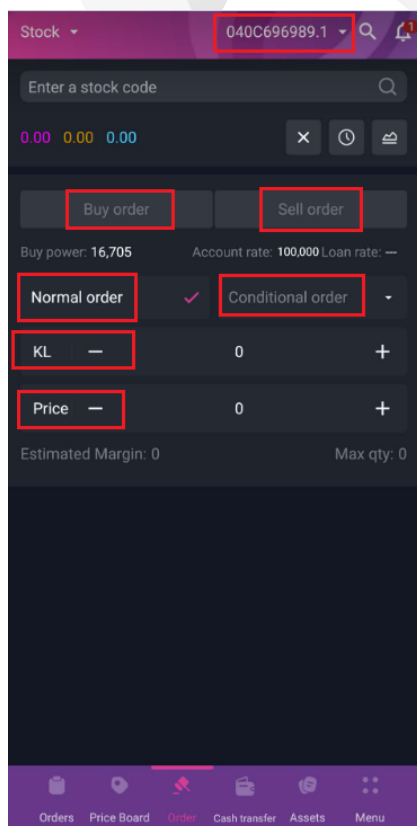


3.1.4 Place a trade order

3.1.4.1 Place orders from the order screen

To place an order on the app, customers follow these steps:

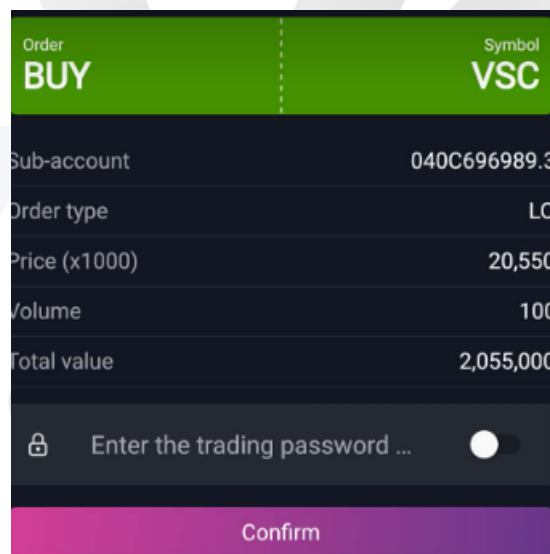
Step 1: Select the icon  on the footer bar. The order screen will then display as shown in Figure 'display the stock code information screen'.



Step 2: Enter the following information:

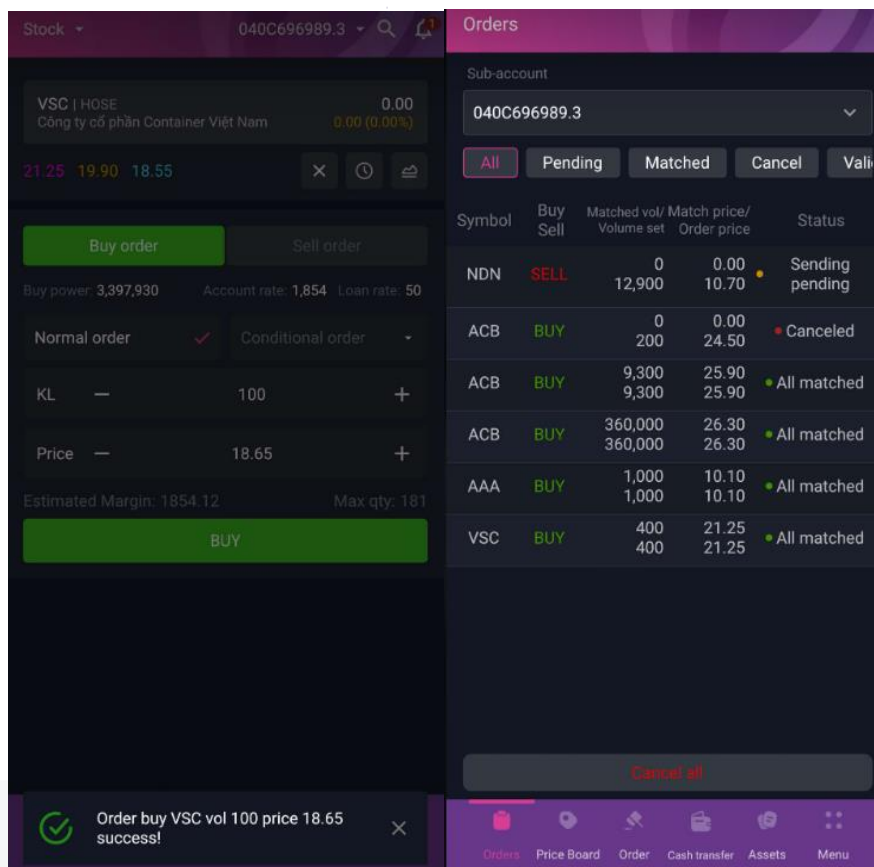
- Sub-account: Customers choose a sub-account to make a transaction.
- Stock code: Enter the stock code to place the order.
- Quantity: Enter the quantity that the customer wants to place the order. The quantity that the customer enters must comply with the lot regulations of each exchange. The button **+** or button **-** helps customers adjust the quantity by lot.
- Order type: Customers choose the type of buy or sell order. The order screen also shows the type of regular order and conditional order. The app defaults to selecting the regular order type for customers.
- Price: Enter the price that the customer wants to place the order. The price the customer enters must be within the ceiling - floor range and comply with the price step regulations of each exchange. With ATO, ATC, MOK, MAK, MTL, MP orders, customers only need to select the order type, the system will automatically fill in the price according to the regulations. The button **+** or button **-** helps customers adjust the price according to the price step.

Step 3: After entering the price and volume, the customer clicks buy or sell. Check the order information again.



Step 4: The customer enters the order password (PIN code). Then, press the order confirmation button. After confirming the order successfully, the system notifies that the order has been successfully placed. The customer can check the order again by going to the "Orders" tab

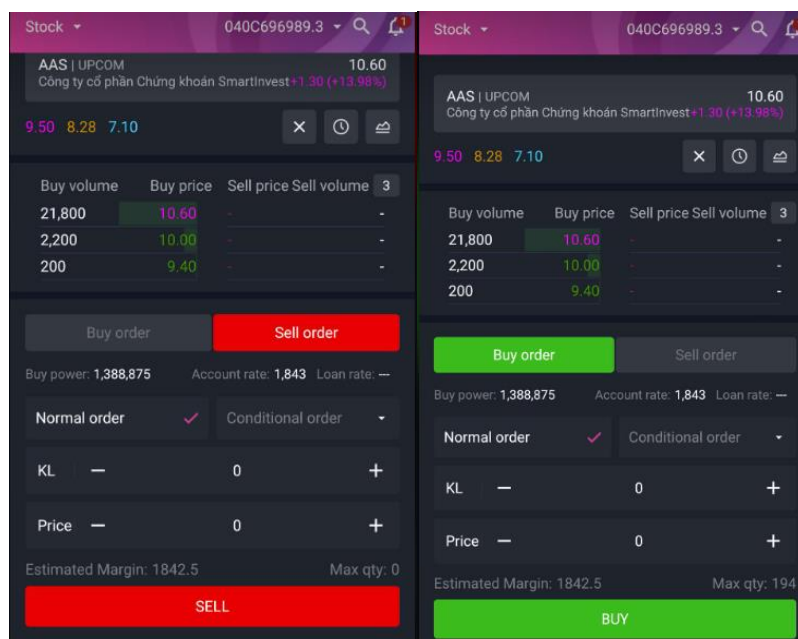
(The Orders screen allows customers to know information about the order such as the sub-account number of the order, order information, order status, order matching... The Order Book screen displays the latest order placed first)



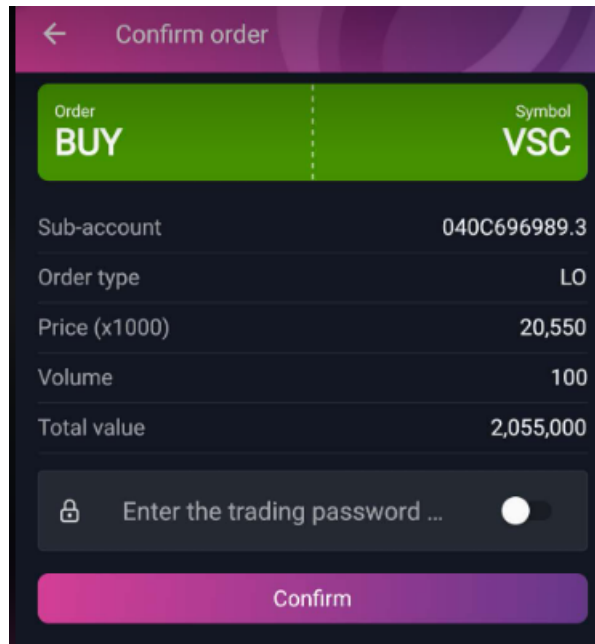
3.1.4.2 Place an order from the price list

This is a utility that helps customers place orders quickly and minimizes the need to fill in information. If customers choose to place an order on this screen, the system will automatically select the stock code to place an order, customers select the order type and fill in information about quantity and price. To place an order, customers follow these steps:

Step 1: Log in to the app/price board click on the stock code you want to place Select **Buy** or **Sell** the screen appears to place a buy or sell order according to the customer's choice.



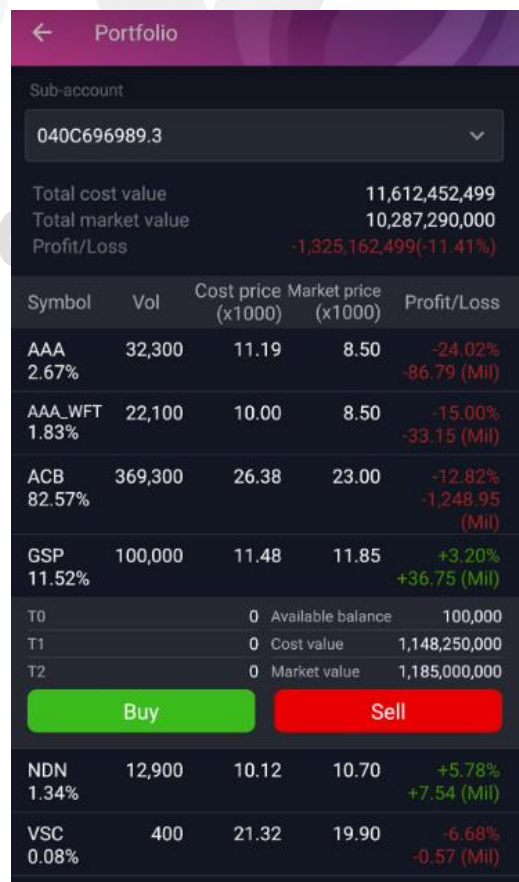
Step 2: Fill in the volume and price of the "buy/sell" order => click "buy/sell" => the "Confirm order" screen appears => enter the trading password (Pin) => click "Confirm"





3.1.4.3 Place orders from holdings

Purpose: Customers can buy or sell in the holding category to increase or reduce the amount of being held. The steps are as follows:

Step 1: Go to the "Assets" => select the "Share" => Select the "Portfolio", select the "Symbol" => Select a Buy or Sell order



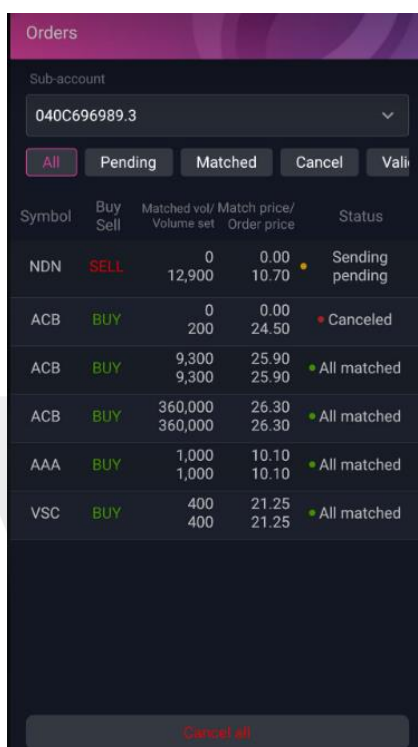
Step 2: Press icon  or icon . The system automatically calls the order screen. Customers place orders in the same way as placing orders on the order screen.

3.1.4.4 Edit order

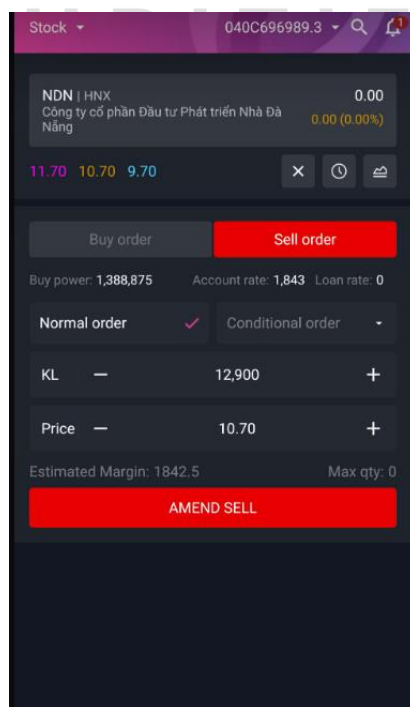
Purpose: Customers can edit pending orders sent to the exchange or orders sent to the exchange that have not been matched.

The steps to edit orders are as follows:

Step 1: Go to the Orders tab



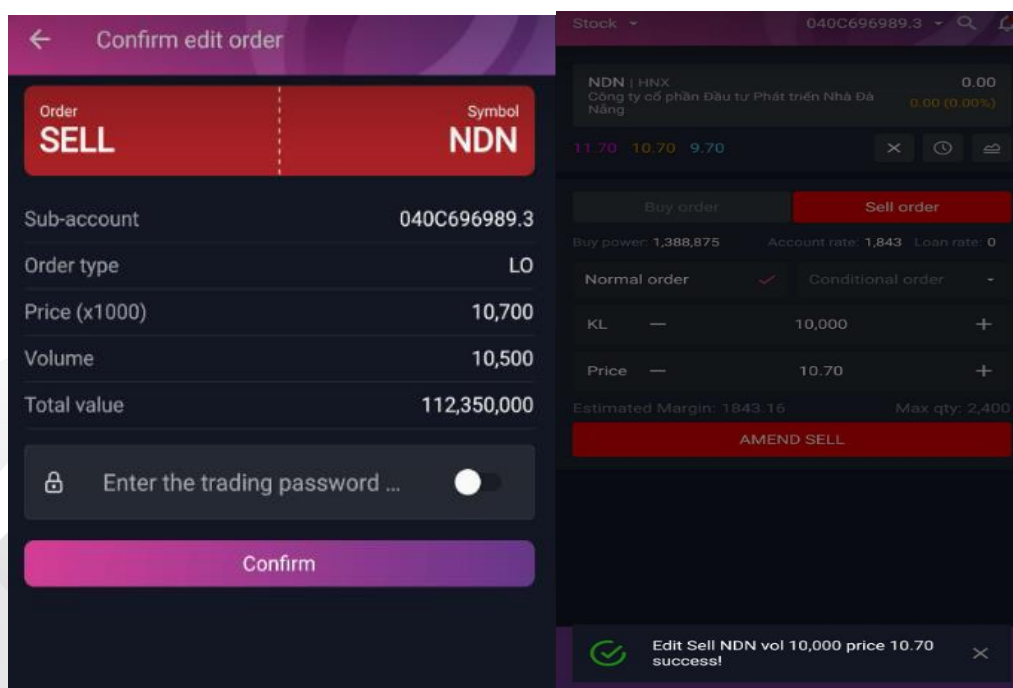
Step 2: Select the order to edit ⇒ Click the “Amend order” button



Step 3: After pressing the edit order button. The system displays the edit order screen.

- For HOSE stock codes, only price editing is allowed.
- For HNX stock codes: price and volume editing is allowed.
- Customers press **+** the or button **-** to increase or decrease the order price according to the price step.
- After adjusting the price, press the Amend buy or Amend sell button

Step 4: Customer confirms order correction. Enter PIN to confirm order correction => notification of successful order correction.



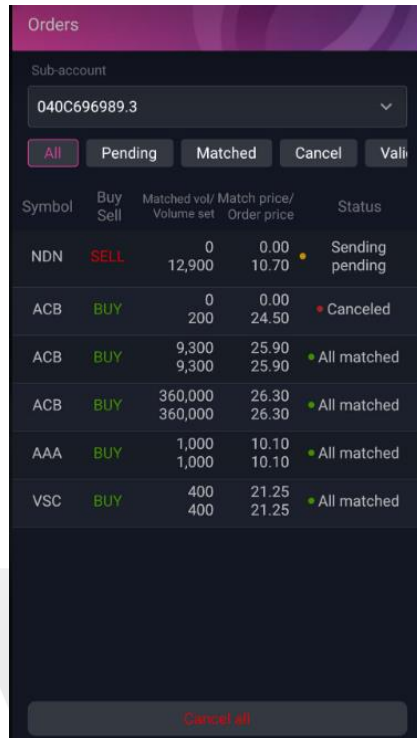
Step 5: Go to the orders to check the edited order: The original order changes to edited status => creates a new order with Sending pending status.

Orders				
Sub-account				
040C696989.3				
All Pending Matched Cancel Valid				
Symbol	Buy/Sell	Matched vol/Volume set	Match price/Order price	Status
NDN	SELL	0 / 10,000	0.00 / 10.70	Sending pending
NDN	SELL	0 / 10,500	0.00 / 10.70	Edited
VSC	BUY	0 / 100	0.00 / 18.65	Sending pending
VSC	BUY	0 / 100	0.00 / 20.55	Sending pending

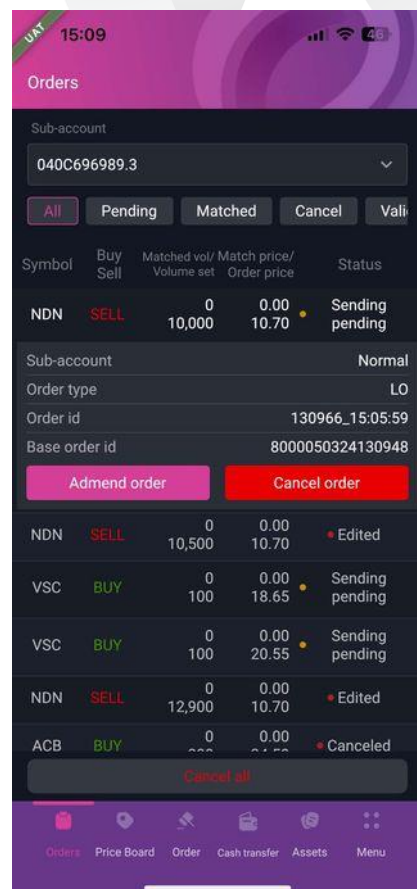
3.1.4.5 Cancel order

Purpose: Pending orders pushed to the floor or sent to the floor that have not been matched allow customers to cancel the order.

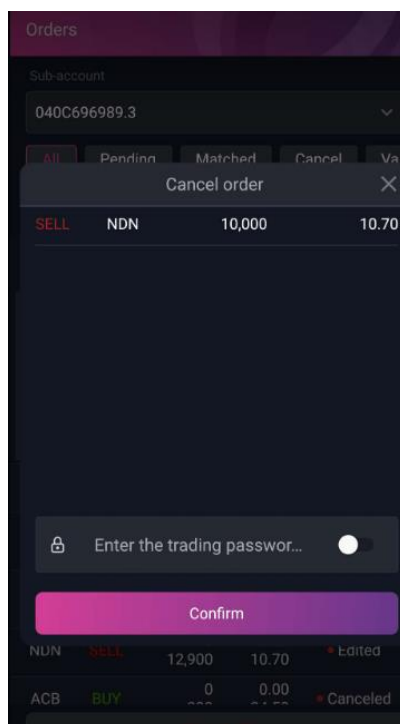
Step 1: Go to the Orders tab



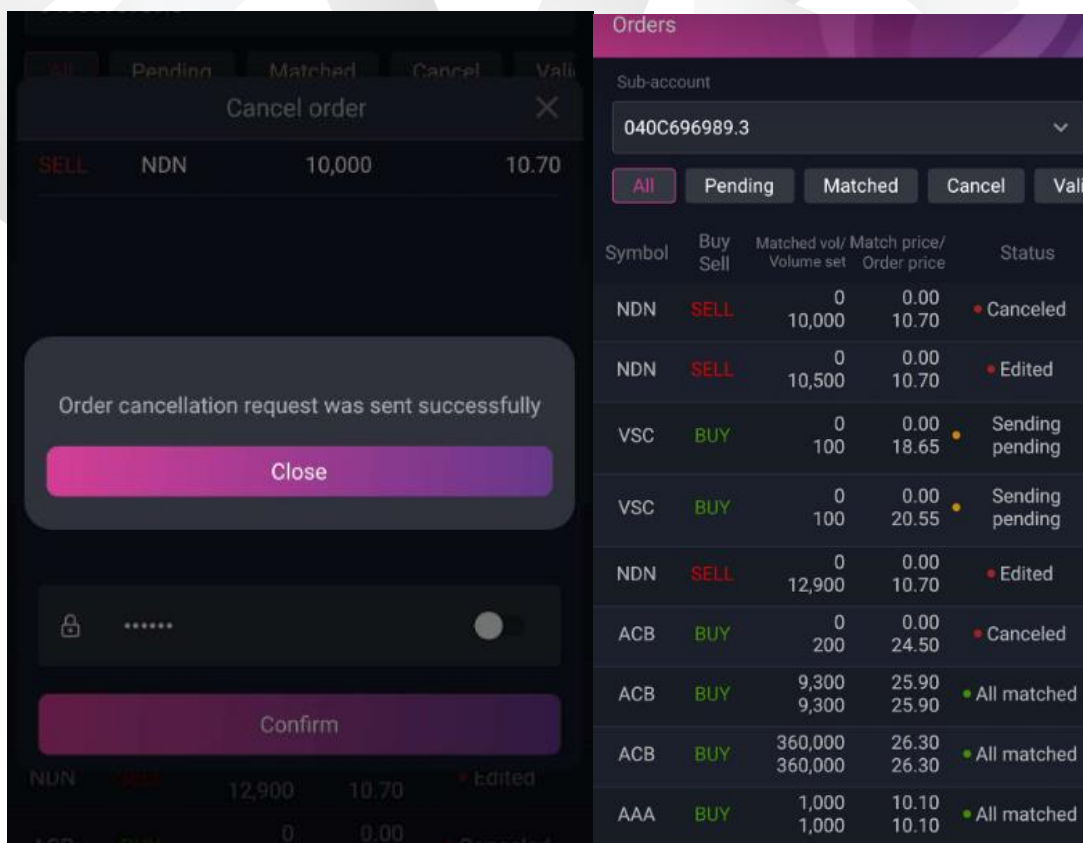
Step 2: Display the orders screen => Select the order to cancel. Press “Cancel order” button



Step 3: Check information, confirm the order to be canceled



Step 4: Click the Confirm button to cancel the order. After successfully confirming the cancellation, the order status in the order book is Canceled.



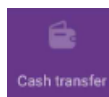
3.2 Cash transfer transaction

3.2.1 Cash transfer

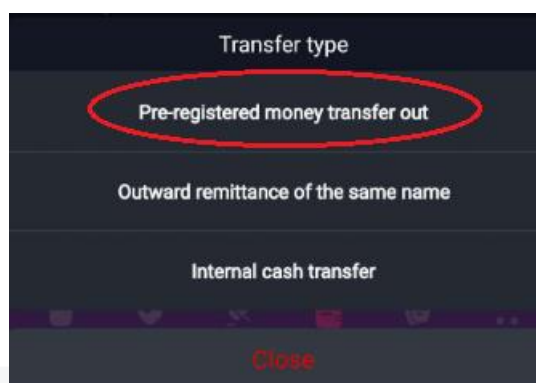
3.2.1.1 Pre-registered money transfer out

Description: Customers can make outbound transfers to bank account numbers and recipient names that have been pre-registered in their online transaction profile. If the customer has not pre-registered the bank account information for outbound transfers, the system will reject the customer's request. The timeframe for outbound transfer transactions is from 8:00 AM to 4:15 PM on the transaction day.

To perform an outbound transfer, customers should follow these steps:



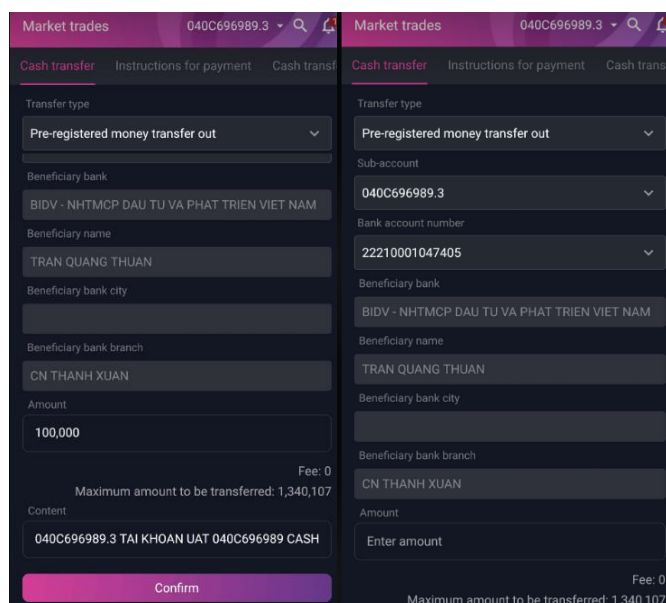
Step 1: Log in to the mobile app and select the “Cash Transfer” tab => Select the transfer type “Pre-registered money transfer out” by clicking on the transfer type field



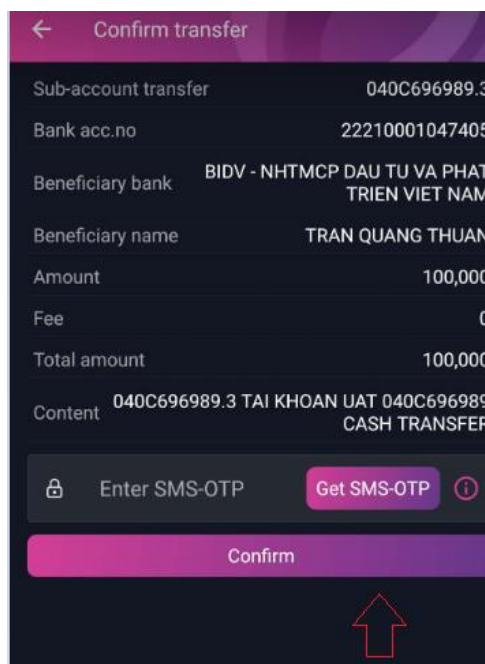
Step 2: Select the sub-account number to transfer money out => Select the bank account number to receive money by clicking on the account number to select the account number => the account holder's information is listed on the transfer screen.

Step 3: Enter the transfer amount that satisfies the withdrawal conditions. Enter the content of the transfer (maximum 200 characters).

Step 4: Click confirm. Display the OTP/Smart OTP code entry screen to confirm the transfer



Step 5: Check the transfer entry on the statement and the balance after withdrawal

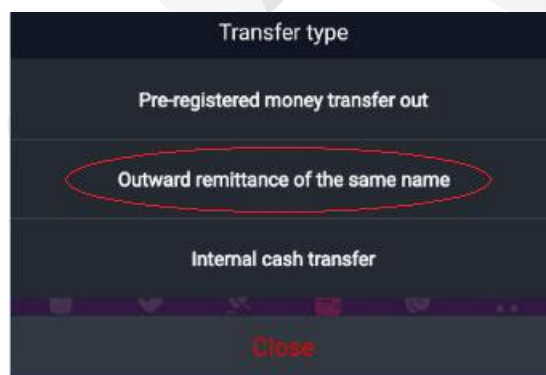


3.2.1.2 Outward remittance of the same name

Description: If a customer wants to transfer money from their account (TKCK) to a bank account in the same name but has not registered it in the EVS system, they can use the “Outbound Transfer to the Same Name” option. The timeframe for performing this type of transfer is from 8:00 AM to 4:15 PM on the transaction day.

To perform an outbound transfer to the same name, customers should follow these steps:

Step 1: Log in to Mobile App and select the “Cash Transfer” Tab => Select the transfer type “Outward remittance of the same name” by clicking on the transfer type field



Step 2: Select the sub-account number to outward remittance of the same name.

Step 3:

- Enter the Bank account number: the bank account number where the customer will receive money
- Enter the Bank: The name of the bank where the customer will receive money.
- Branch: The name of the transaction office/branch according to the bank's regulations.
- Enter the amount of money transferred that satisfies the withdrawal conditions. Enter the content of the transfer (maximum 200 characters).

Step 4: Click the "Confirm" button to transfer money out with the same name

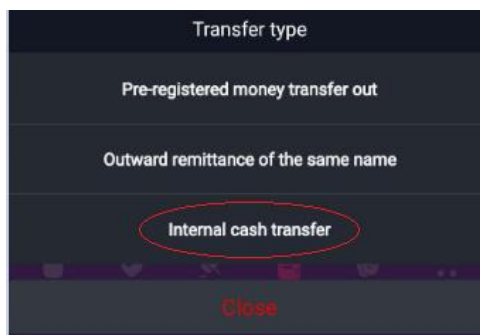
Step 5: Confirm the information of the transfer out with the same name. Enter the Smart OTP/OTP code and click "Confirm" to complete the transfer out with the same name.

3.2.1.3 Internal cash transfer

Description: Customers can transfer money between 2 sub-accounts in the same account.

To make an internal transfer transaction, customers follow these steps:

Step 1: Log in to the mobile app and select the "Cash transfer" tab => Select the transfer type "Internal cash transfer" by clicking on the transfer type field



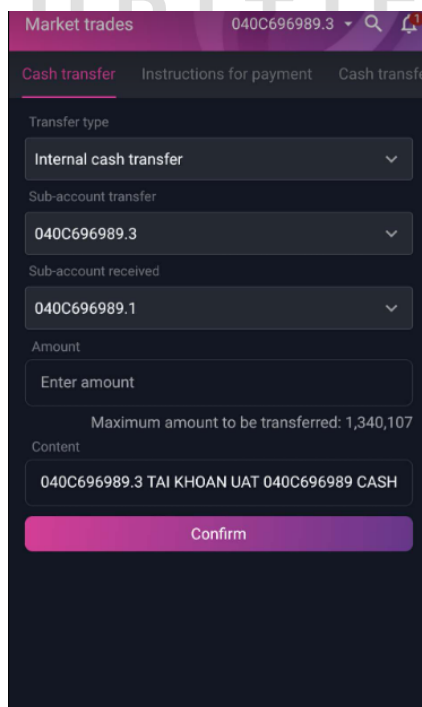
Step 2:

- Select the sub-account number to make the transfer to - from.
- Select the beneficiary sub-account, the information about the receiving account (beneficiary) will be displayed according to the selected sub-account number.

Step 3: Enter the transfer amount that satisfies the condition $<$ maximum withdrawal amount. Enter the transfer content (maximum 200 characters)

Step 4: Click the "Confirm" button to make the internal transfer.

Step 5: Confirm the internal transfer information, click "Confirm" to complete the internal transfer.



3.3 Assets

3.3.1 Asset Summary

Purpose: Customers can look up all information about their assets

3.3.1.1 Money at EVS

Purpose: Customers can grasp their money information including: actual cash, cash transferable, dividends waiting to be received, blocked money, and sales money waiting to be received from the previously selected sub-account.

To look up Cash at EVS, follow these steps:

Step 1: Log in to Mobile App EVS Trading

Step 2: Select the Assets tab ⇒ Asset Summary ⇒ Cash at EVS (this section checks the money information on the selected sub-account)

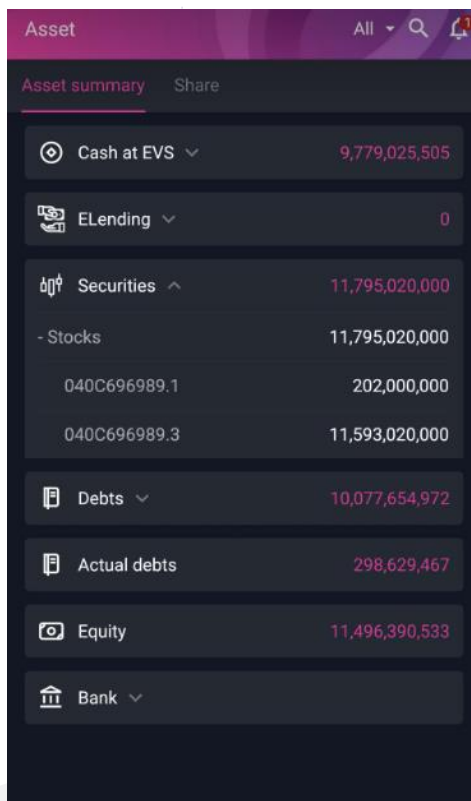
Asset Category	Value
Cash at EVS ^	9,779,025,505
- Current account	9,779,025,505
040C696989.1	25,505
040C696989.3	9,779,000,000
- Cash in advance	0
- Waiting dividends	0
- Blockade money	0
*** Money can be transferred	1,356,812
ELending v	0
Securities v	11,795,020,000
Debts v	10,077,654,972
Actual debts	298,629,467
Equity	11,496,390,533

3.3.1.2 Securities

Purpose: display the total value of in the selected sub-account

Step 1: Log in to Mobile app ⇒ Select Assets tab ⇒ Asset summary ⇒ Securities section

Step 2: Check general information of in the selected sub-account

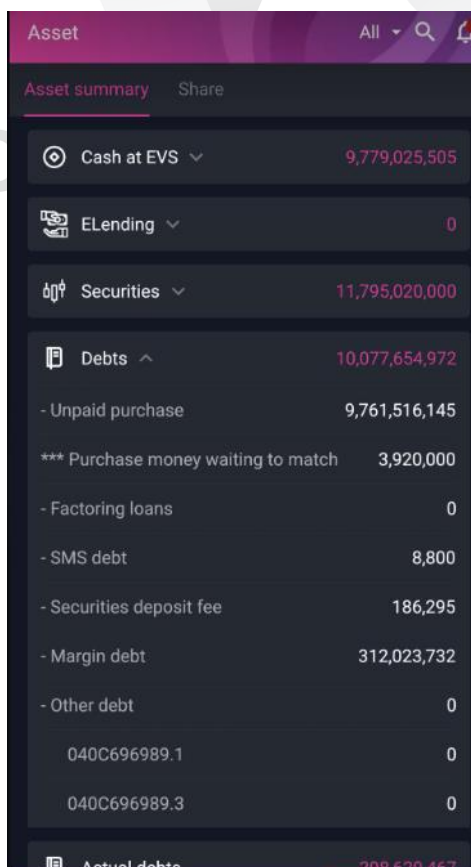


3.3.1.3 Depts

Purpose: Customers get an overview of unpaid customer debts.

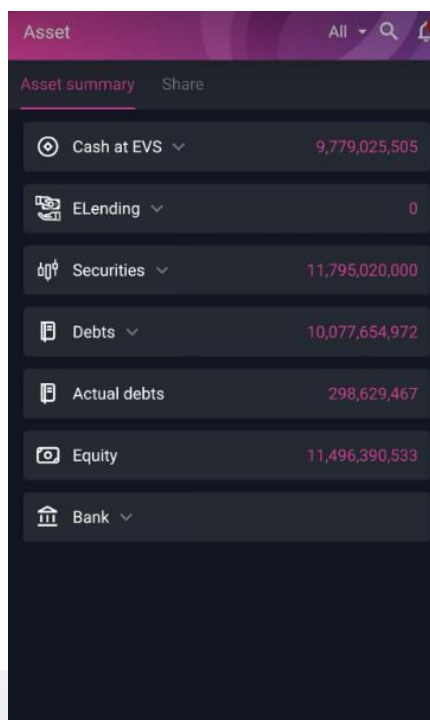
Step 1: Log in to Mobile App ⇒ Select Assets tab ⇒ Assets summary ⇒ Depts section

Step 2: Check debts information on the selected sub-account



3.3.1.4 Actual debt

Actual Debt = Debts - Cash at EVS



Asset Category	Value
Cash at EVS	9,779,025,505
ELending	0
Securities	11,795,020,000
Debts	10,077,654,972
Actual debts	298,629,467
Equity	11,496,390,533
Bank	

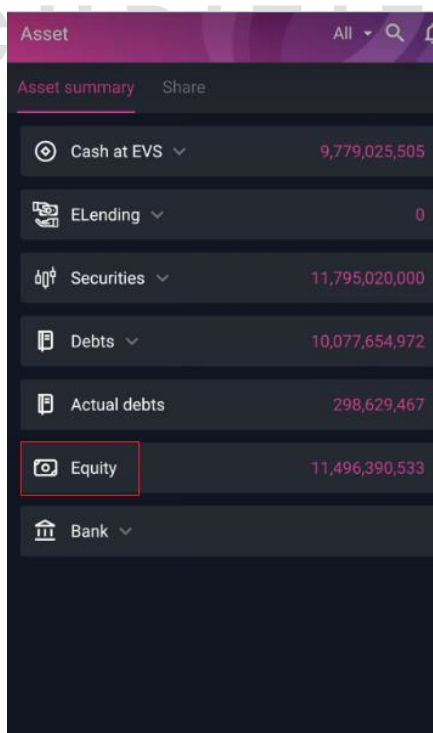
3.3.1.5 Equity

Shows the total real assets on the account including cash, pending money, value as assets ... minus current debts.

To check real assets, customers perform the following steps:

Step 1: Log in to Mobile App ⇒ Select the assets tab ⇒ Asset summary ⇒ Equity section

Step 2: Check the information of Equity on the selected sub-account

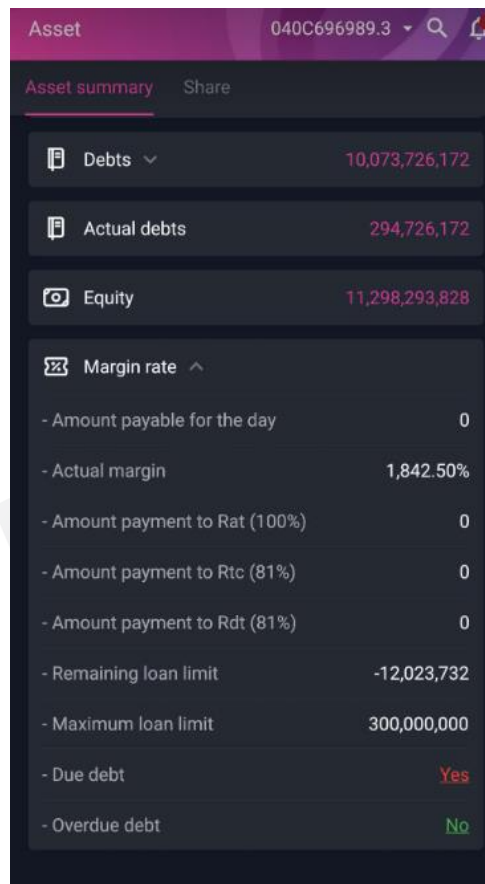


Asset Category	Value
Cash at EVS	9,779,025,505
ELending	0
Securities	11,795,020,000
Debts	10,077,654,972
Actual debts	298,629,467
Equity	11,496,390,533
Bank	

3.3.1.6 Margin Rate

Purpose: Customers can grasp the actual rate of the selected account. Maintenance rate, safety rate, amount deposited to the safety margin rate, amount deposited to the maintenance margin rate...

Path: Log in to Mobile App ⇒ Assets ⇒ Select sub-account ending in .3 ⇒ Select margin rate



The screenshot shows the 'Asset summary' screen for account 040C696989.3. It displays various financial metrics including debts, equity, and margin rate details.

Category	Value
Debits	10,073,726,172
Actual debts	294,726,172
Equity	11,298,293,828
Margin rate	
- Amount payable for the day	0
- Actual margin	1,842.50%
- Amount payment to Rat (100%)	0
- Amount payment to Rtc (81%)	0
- Amount payment to Rdt (81%)	0
- Remaining loan limit	-12,023,732
- Maximum loan limit	300,000,000
- Due debt	Yes
- Overdue debt	No

3.3.2 Stock

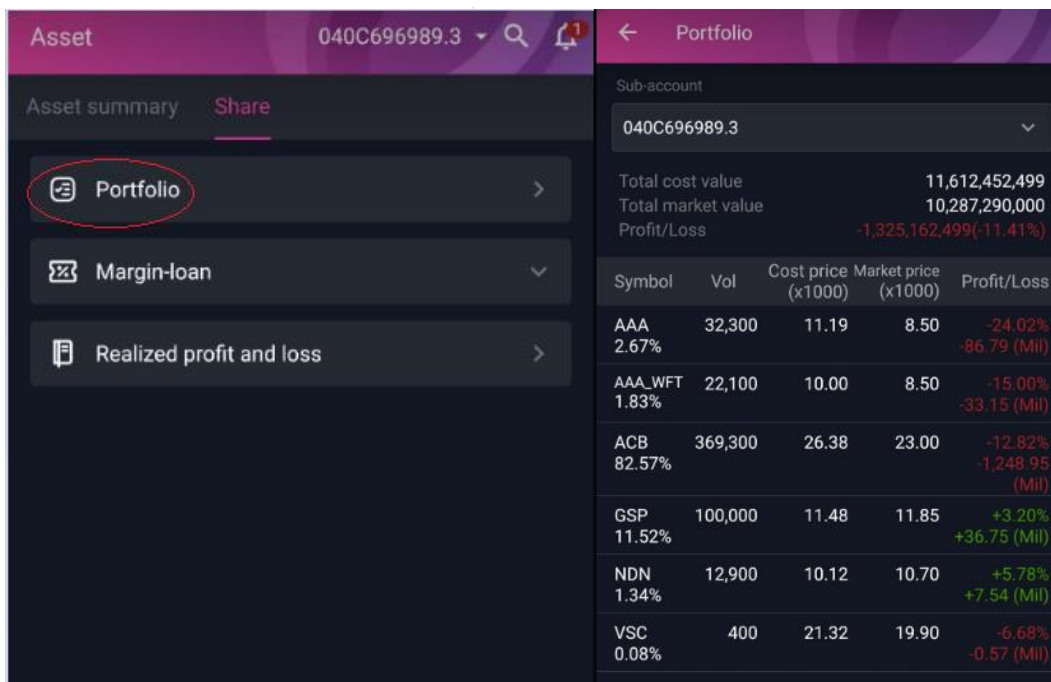
3.3.2.1 Portfolio

Customers can track an overview of the current stock codes on the selected sub-account. The holding category shows the volume, cost price, current market price and profit/loss of the account...

To view the holding category, customers perform the following steps:

Step 1: Log in to the Mobile app ⇒ Assets tab ⇒ Share section

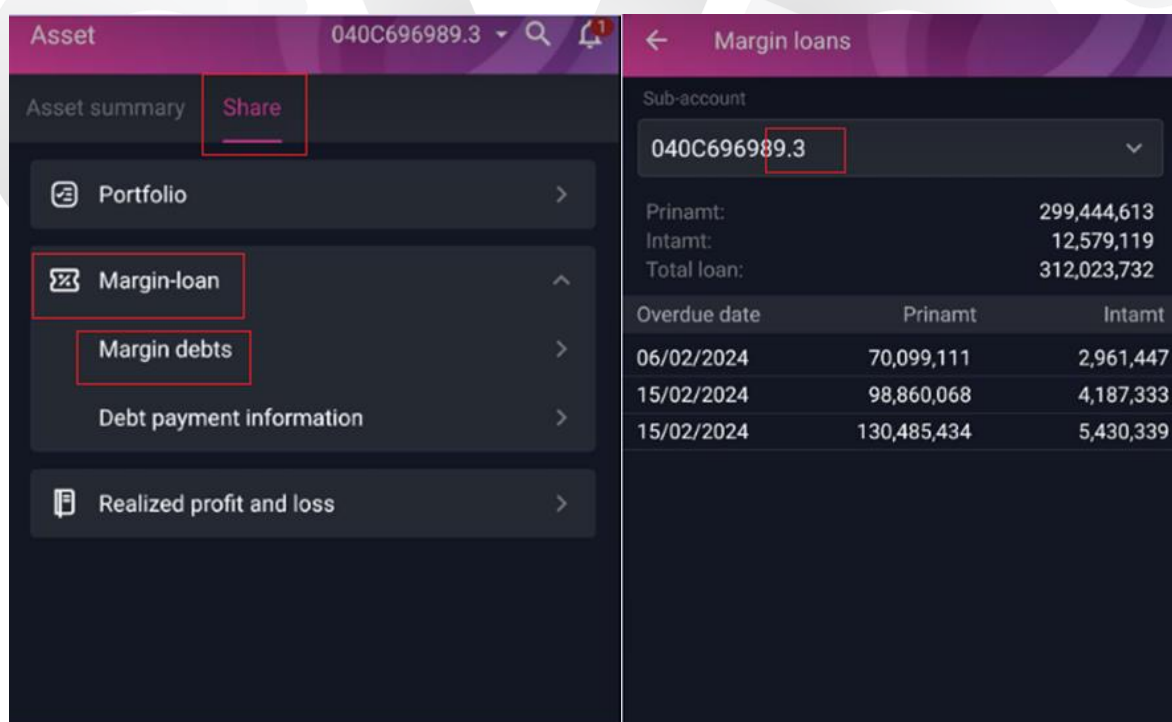
Step 2: Select the Portfolio



3.3.2.2 Margin-loan

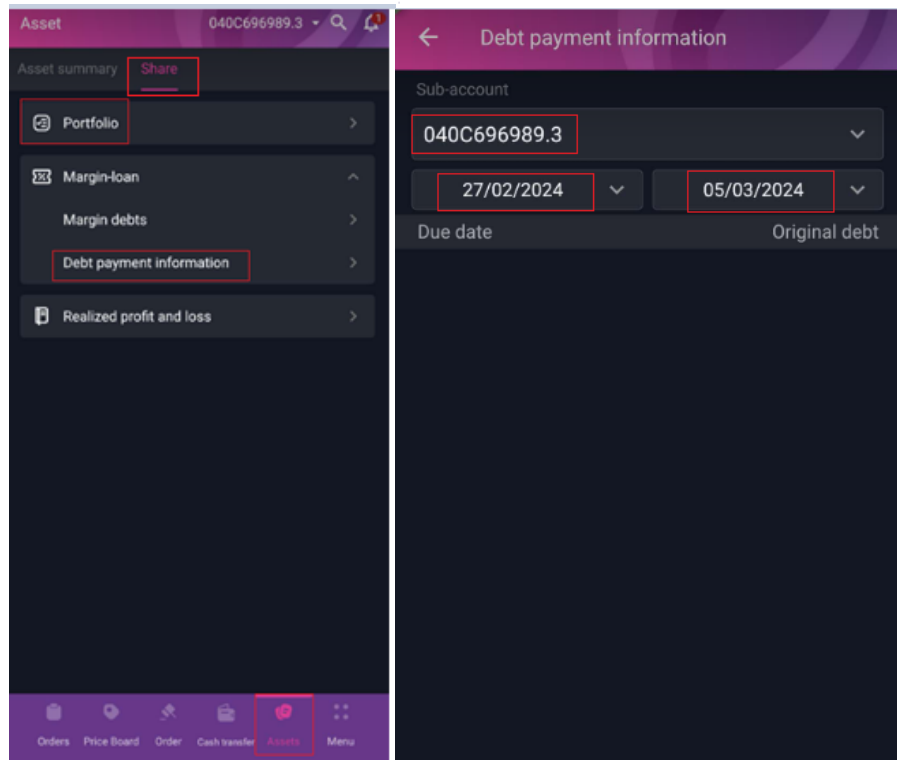
3.3.2.2.1 Margin Debts

Path: Assets ⇒ Stocks ⇒ Margin-loan ⇒ Margin Debts ⇒ Tail Sub-Account .3



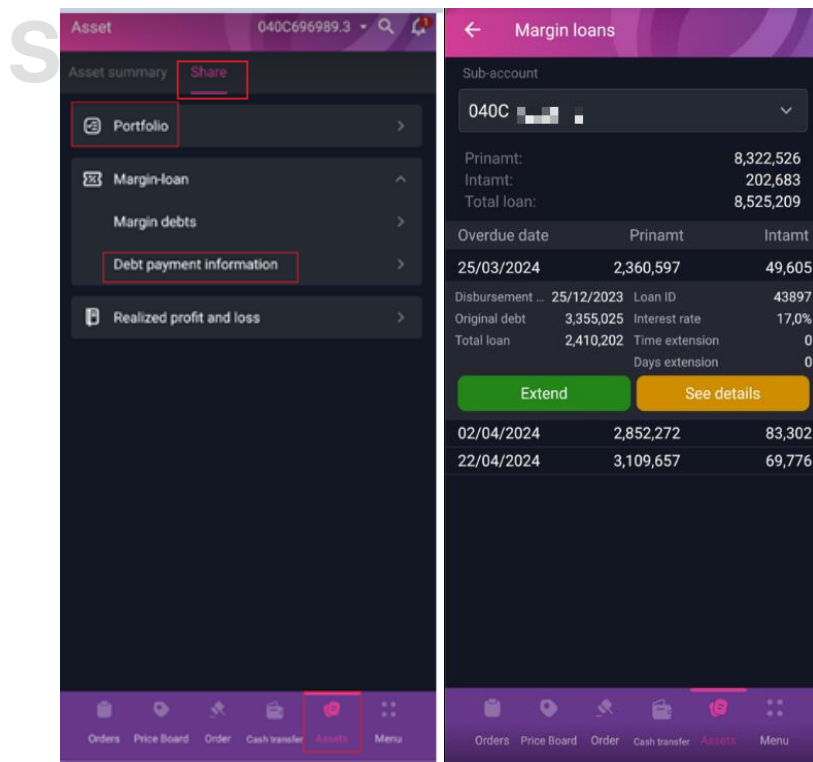
3.3.2.2.2 Debt payment information

- Purpose: Help customers look up the repayment history of the selected sub-account.
- Path: Assets ⇒ Stocks ⇒ Margin-loan ⇒ Debt payment information ⇒ Tail Sub-account.3 ⇒ Select the time period



3.3.2.2.3 Margin loan extension (margin loan extension policy may change from time to time)

- Purpose: Customers can proactively extend a loan by an additional 90 days for loans nearing their 90-day maturity.
- Conditions: Customers must have sufficient balance (cash + pending sale funds) in the .3 sub-account to cover the interest on the loan.
- Path: Assets ⇒ Stocks ⇒ Margin Loans ⇒ Margin Loan Accounts ⇒ .3 Sub-account ⇒ Tap on the loan ⇒ Press the Extend button ⇒ Confirm with PIN and receive the result.



3.3.2.3 Realized Profit and Loss

The Realized Profit and Loss section displays the value and percentage of profit or loss for the specified period. Customers should follow these steps:

Go to the Assets tab ⇒ Select Stocks ⇒ Choose Realized Profit/Loss.

Select the period for inquiry by clicking on the “From date ... to date” fields.

Query profit and loss by code: Choose “All” or select individual codes.

Realized P/L				
Tiểu khoản				
040C696989.3				
27/02/2021		05/03/2024		
Sym All				
Total cost price		7,281,729,764		
Total sell price		7,582,045,379		
Profit/Loss		+300,315,615(+4.12%)		
Date	Sym	Vol	Profit/Loss(Mil)	Profit/Loss(%)
03/03	VIP	20,000	+13.99	+5.75%
11/03	VIP	20,000	+10.99	+4.46%
11/03	PPS	6,800	+2.85	+3.11%
23/03	VIP	5,000	+0.76	+1.25%
23/03	VIP	15,000	+0.77	+0.42%
08/06	GSP	6,900	-22.79	-21.63%
10/11	POW	31,300	-81.64	-20.57%
22/11	NBC	4,700	+12.09	+50.38%

3.4 Menu

3.4.1 Utilities

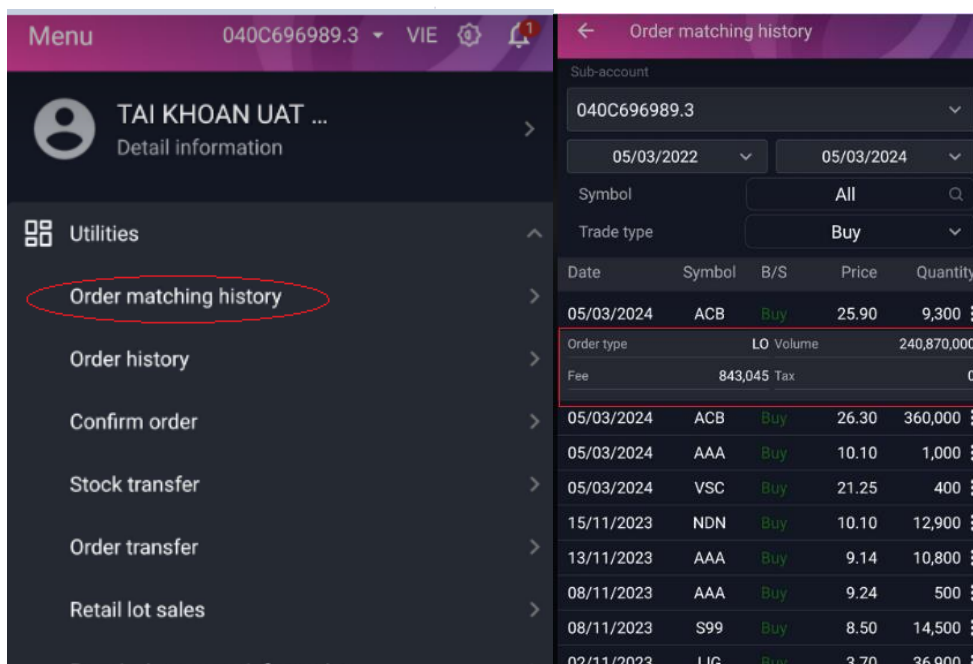
3.4.1.1 Order Matching History

Purpose: To track and review the history of matched orders over a specified period. Follow these steps:

Step 1: Go to Menu ⇒ Utilities ⇒ Select Order Matching History.

Step 2. Enter the following information:

- From Date: Enter the start date of the period you want to view matched orders for.
- To Date: Enter the end date of the period you want to view matched orders for.
- Stock Code: Enter a stock code or leave it blank to query matched orders related to the entered stock code.
- Transaction Type: Choose the type of matched order: Buy, Sell, or All.



3.4.1.2 Order history

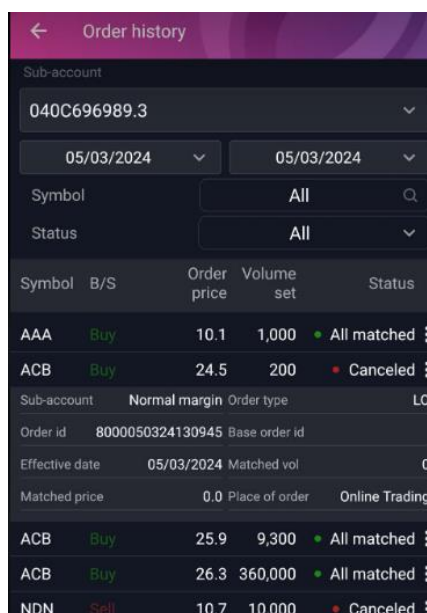
Purpose: To allow customers to track and review their order placement history over a specified period. Follow these steps to conduct a search:

Step 1: Go to Menu ⇒ Utilities ⇒ Order History.

Step 2: Enter the following information:

- **From Date:** Enter the start date of the period you want to view placed orders for.
- **To Date:** Enter the end date of the period you want to view placed orders for.
- **Stock Code:** Enter a stock code or leave it blank to search for placed orders related to the entered stock code.
- **Status:** The status of the order: All, Fully Matched, Partially Matched, Sent, Canceled.

Step 3: Search for placed orders. For detailed information, click on the specific placed order.



3.4.1.3 Confirm order

Description: For customers with unconfirmed orders, the system will send a notification upon login. This notification will appear in the "Account" tab under the Notify function.

Steps to confirm an order:

Step 1: Go to Menu ⇒ Utilities ⇒ Confirm Order.

Step 2: Enter the search criteria:

- From Date ... To Date
- Transaction Type: All, Buy, Sell, Pledged Sale, Cancel Purchase.

Step 3: Review the placed orders. Click on the order that needs to be confirmed, and the system will display the screen.

Date	Symbol	B/S	Price	Vol
05/03/2024	ACB	Cancel buying	24,50	200

Step 4: Enter PIN code. Press confirm button. Confirm message will appear to confirm the order

- Select "Yes" to confirm the order
- Select "No" to reject the order confirmation

3.4.1.4 Stock Transfer

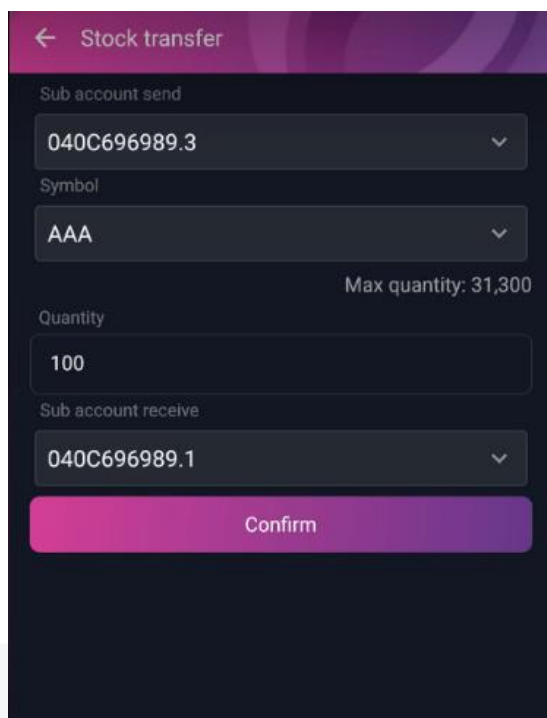
Purpose: Customers can transfer between their sub-accounts using the Mobile App.

Customers can follow these steps:

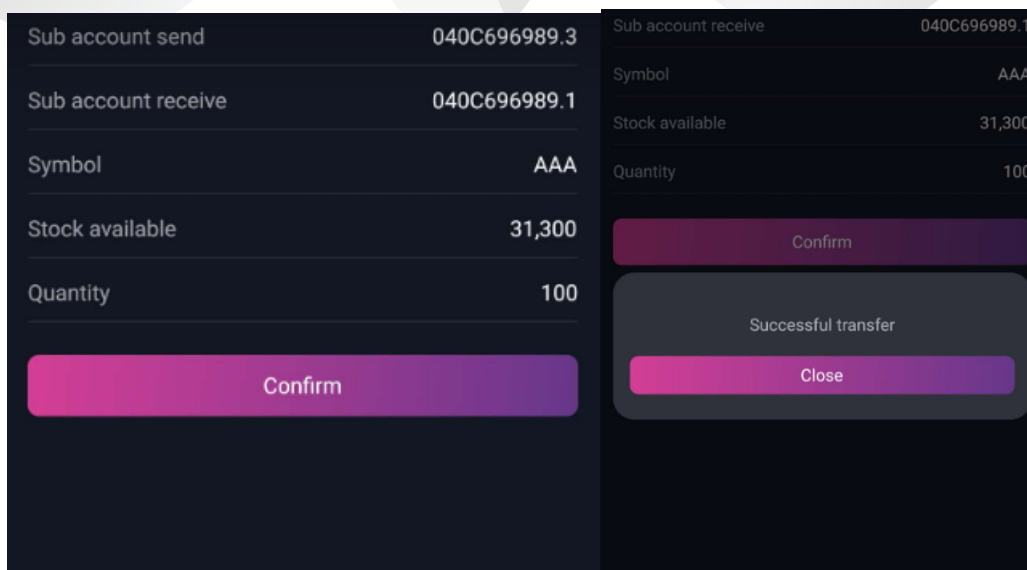
Step 1: Log in to the app ⇒ Menu tab ⇒ Utilities ⇒ Stock Transfer.

Step 2:

- Select the sub-account to transfer and the sub-account to receive
- Select the code to transfer: Click on the code field and select the code on the sub-account
- Enter the amount to transfer: Transfer amount ≤ maximum transfer amount



Step 3: Click confirm. The screen displays the notification of successful stock transfer.



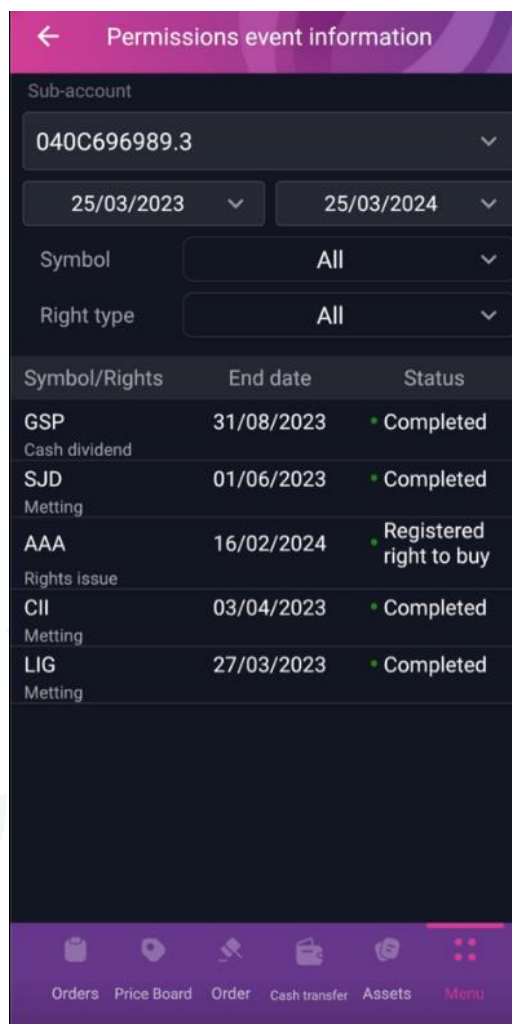
3.4.1.5 Permissions event information

Customers can look up information on entitlement events for their accounts.

Step 1: Go to Menu ⇒ Utilities ⇒ Permissions Event Information.

Step 2: Select the search input:

- Choose the date range “From Date” to “To Date” to search for entitlement events within the specified period.
- Select the stock code and status to search.

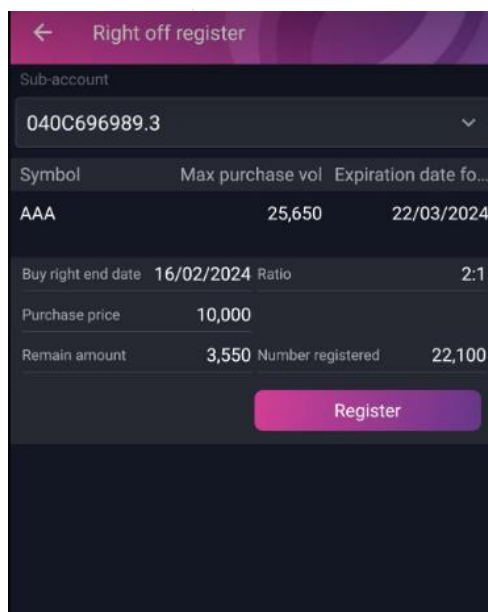


3.4.1.6 Right off register

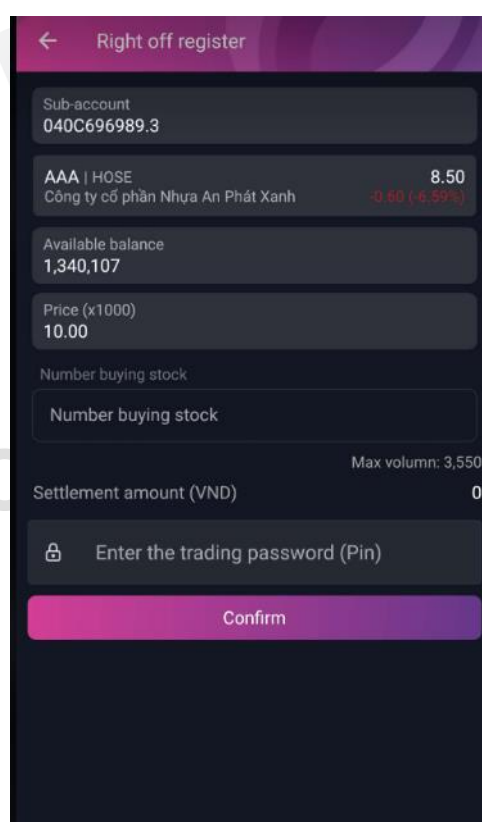
Description: Customers can register for subscription rights online without having to visit the company in person. The time for customers to perform the registration transaction for subscription rights is from 8:00 AM to 4:00 PM on trading days. To successfully complete the registration transaction for subscription rights, the customer's account must have sufficient available funds to pay for the being subscribed for. To register for subscription rights, customers should follow these steps:

Step 1: Go to Menu ⇒ Utilities ⇒ Right Off Register.

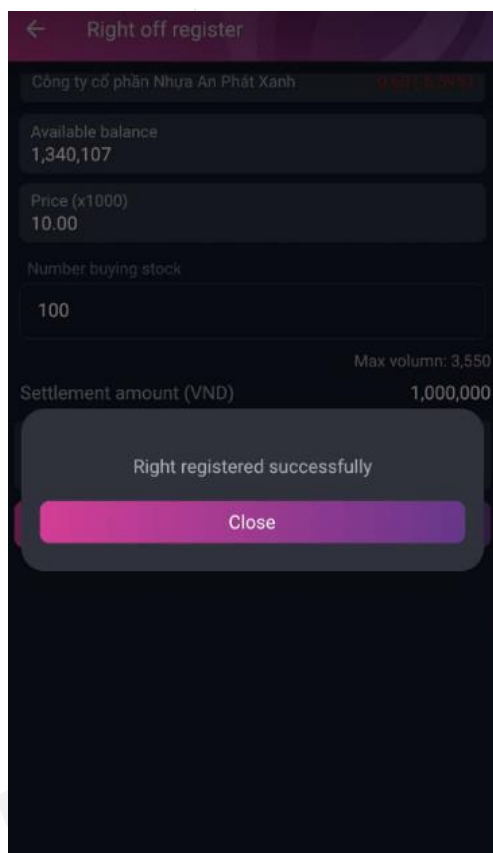
Step 2: Select the stock code by “Symbol” to register for subscription rights and click "Register."



Step 3: After that, press the register button ⇒ the system displays the screen to enter the purchase right registration value including the registered sub-account number, registration quantity, and transaction authentication PIN code.

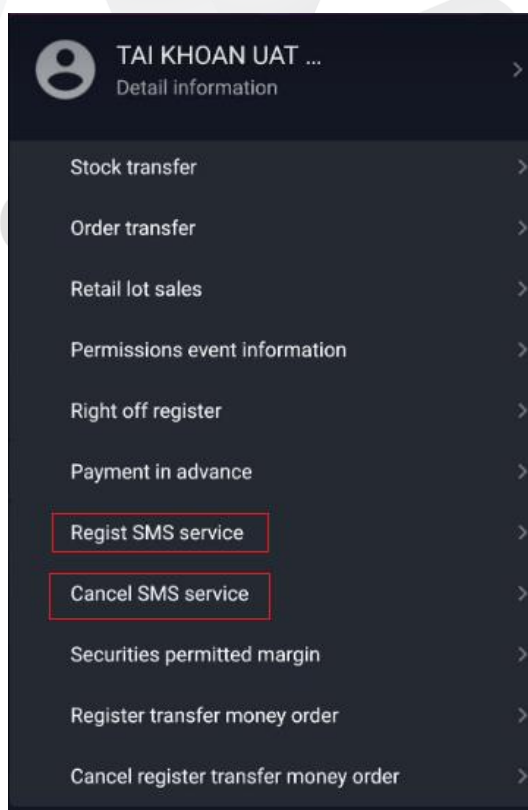


Step 4: Click Confirm



3.4.1.7 Register/Cancel SMS service

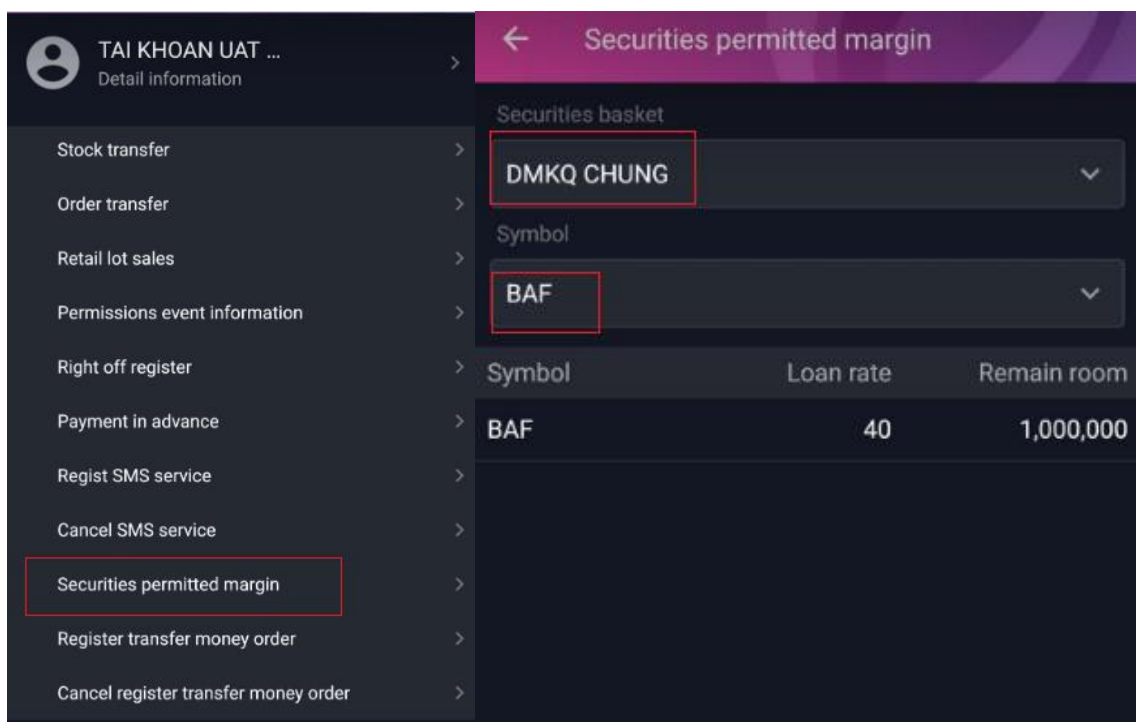
Path: Login ⇒ Menu ⇒ Utilities ⇒ Register/Cancel SMS service ⇒ Click Register/Confirm



3.4.1.8 Securities permitted margin

Purpose: Look up the borrowing rate and remaining room of stock in the margin category.

Instructions: Login ⇌ Menu ⇌ Utilities ⇌ Securities permitted margin

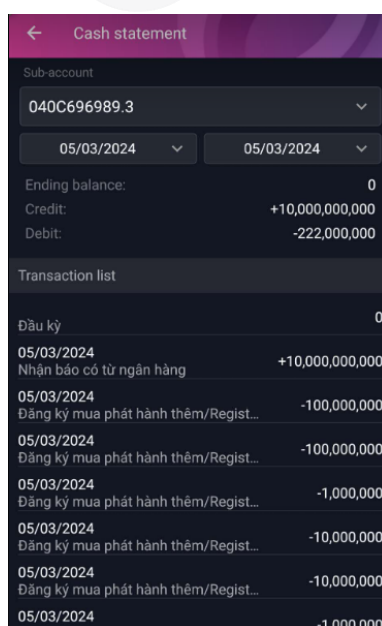


3.4.2 Statement

3.4.2.1 Cash statement

Select “Menu ⇌ Utilities ⇌ Statement ⇌ Cash Statement” ⇌ Choose to look up each sub-account, select the period of time they want to look up the cash statement.

(When selecting a sub-account, the information about the cash transactions of the sub-account will be displayed, including the opening and closing balances of the selected sub-account.)



3.4.2.2 Securities statement

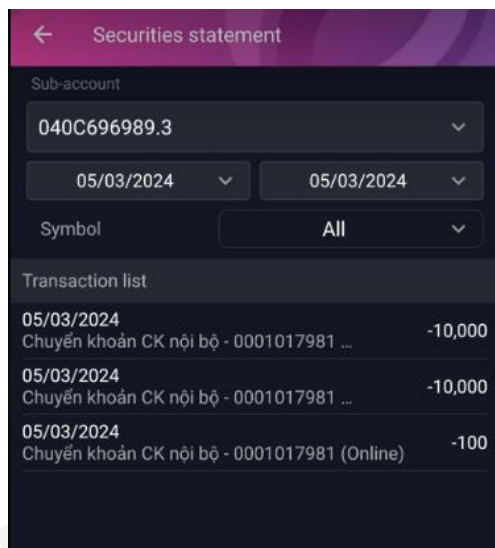
Select “Utilities ⇌ Statement ⇌ Stock ⇌ Statement” ⇌ Choose to look up each sub-account, select the time period they want to look up stock statements.

(When selecting a sub-account, information about the stock transactions of the sub-account will be displayed accordingly.)

Steps to follow:

Step 1: Select the start date and end date of the search in the From date; To date box

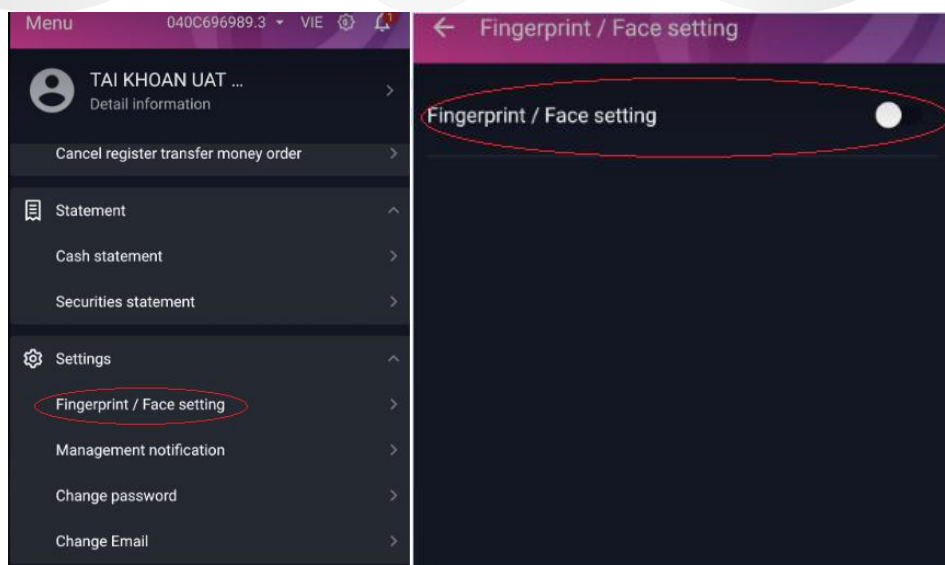
Step 2: View the information on the screen that appears:



3.4.3 Setting

3.4.3.1 Fingerprint/Face Setting

- Description: Go to Menu \Rightarrow Utilities \Rightarrow Settings \Rightarrow Fingerprint/Face Setting: Slide the fingerprint registration button.
- Registration conditions: The customer's fingerprint has been saved in the device on the mobile.



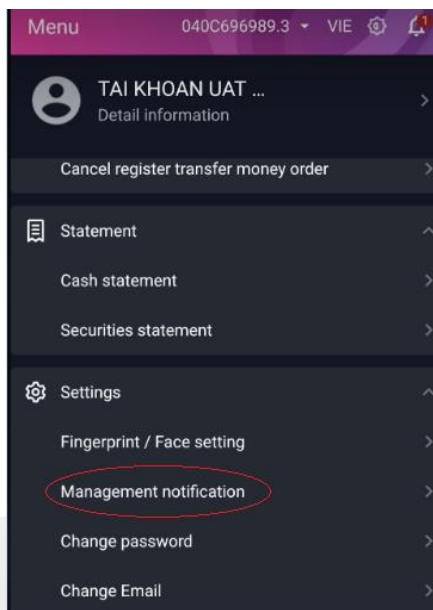
- After registering, the system confirms whether the fingerprint or face is installed on the app or not. The customer confirms the fingerprint/face on the app.
- Subsequent logins: the customer touches the fingerprint button outside the login screen to log in by fingerprint or face.

3.4.3.2 Management Notification

Screen to manage notifications to customers. Customers can register to not receive notifications of some non-mandatory notifications.

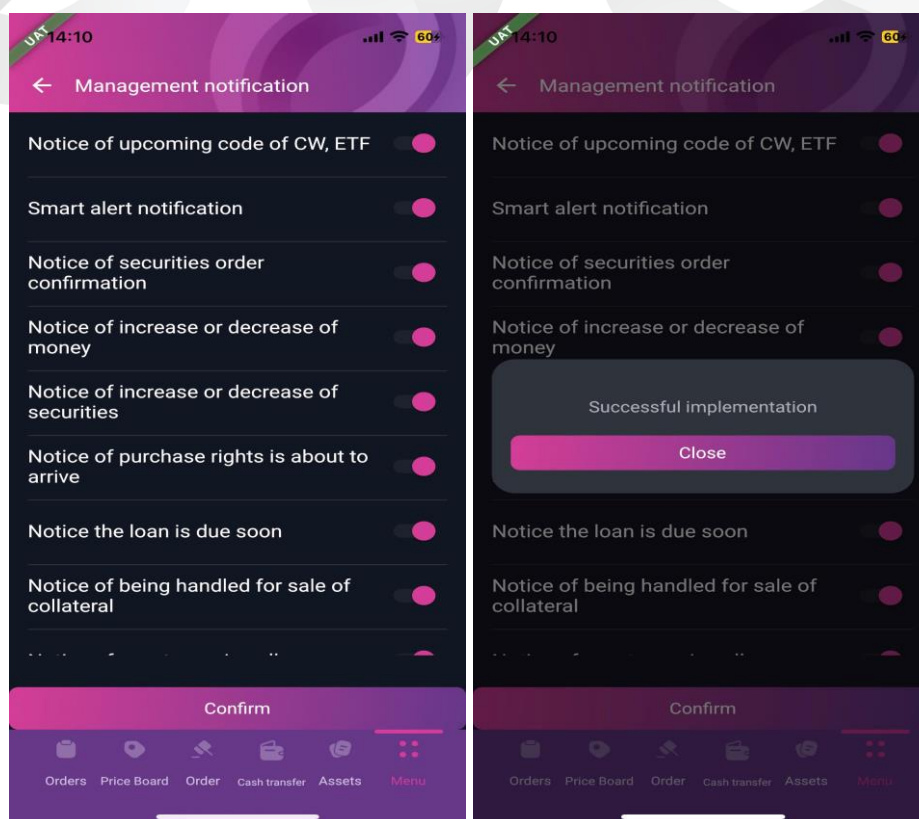
To cancel notifications, customers perform the following steps:

Step 1: Menu ⇒ Utilities ⇒ Settings ⇒ Management Notification



Step 2: Select the notification to not receive notifications by swiping the subscribe button from right to left

Step 3: Press confirm to complete the cancellation process

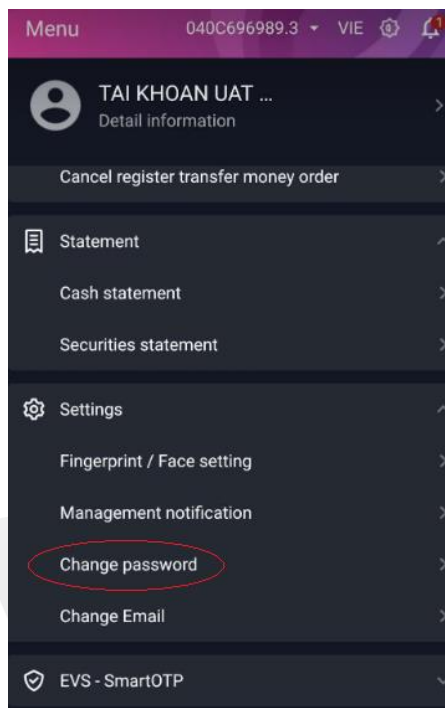


3.4.3.3 Change password

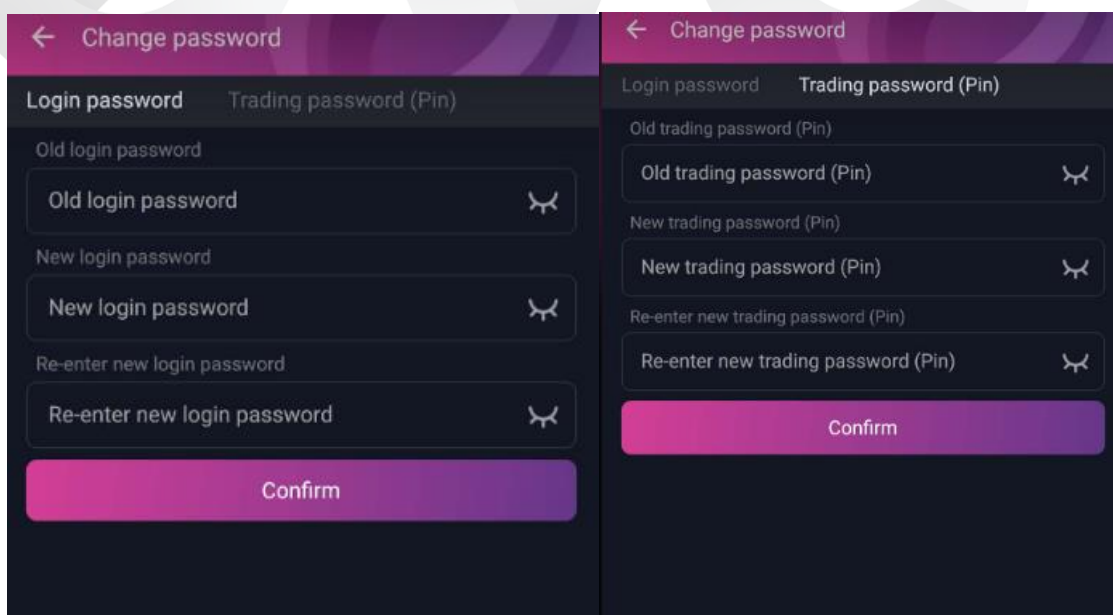
Customers who want to change their login password to the app and online can go to the password change function to change it.

Steps to follow are as follows:

Step 1: Menu ⇒ Utilities ⇒ Settings ⇒ Change password



Step 2: Display the password change screen

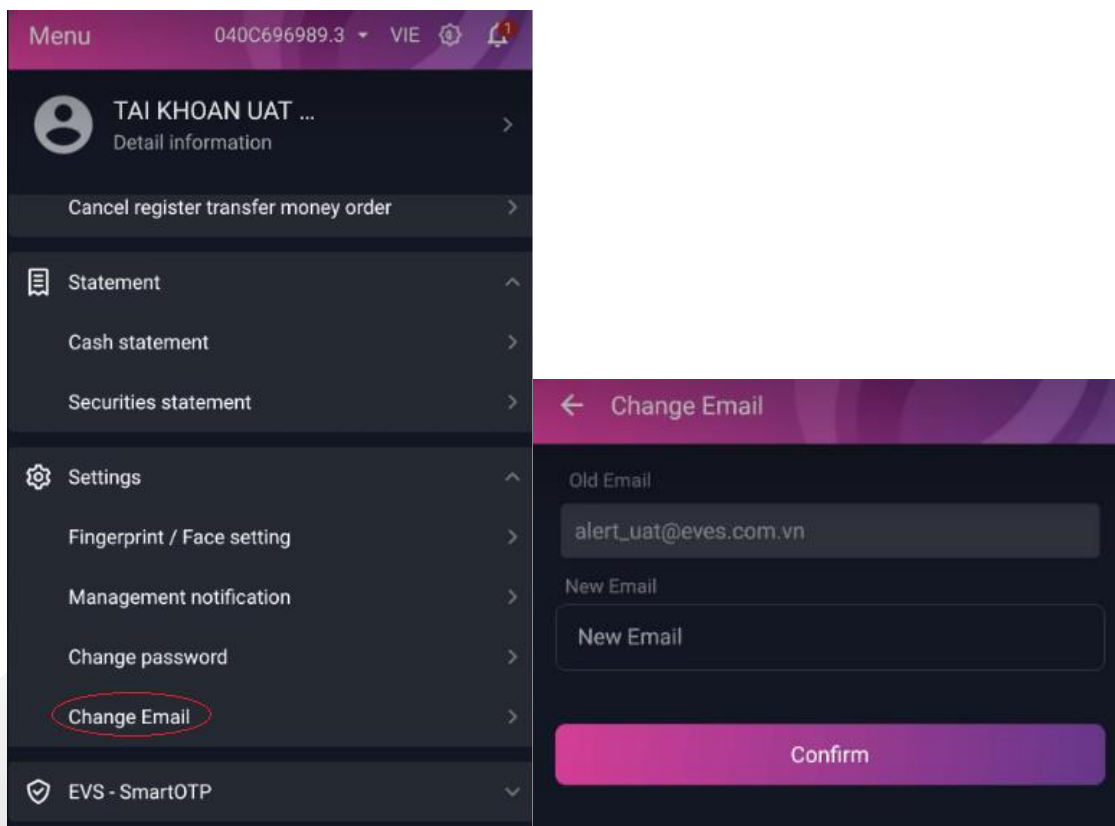


- Customers who want to change their login password: Enter the old password and the new login password ⇒ Press the confirm button.
- Customers who want to change their order password (confirm PIN): Enter the old password and the new login password ⇒ Press the confirm button.

Step 3: After successfully changing the password, the following logins and orders will be executed according to the new password and PIN.

3.4.3.4 Change Email

Path: Login ⇒ Menu ⇒ Utilities ⇒ Settings ⇒ Change Email ⇒ Enter new Email ⇒ Click confirm ⇒ Enter PIN and complete.

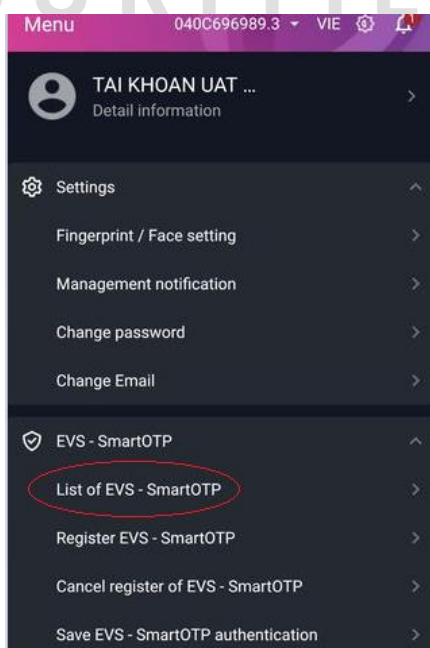


3.4.4 EVS – SmartOTP

3.4.4.1 List of EVS – SmartOTP

Customers who have registered for EVS – SmartOTP and want to look up the registration list, please do the following:

Step 1: Go to “Menu ⇒ EVS – SmartOTP ⇒ List of EVS – SmartOTP”



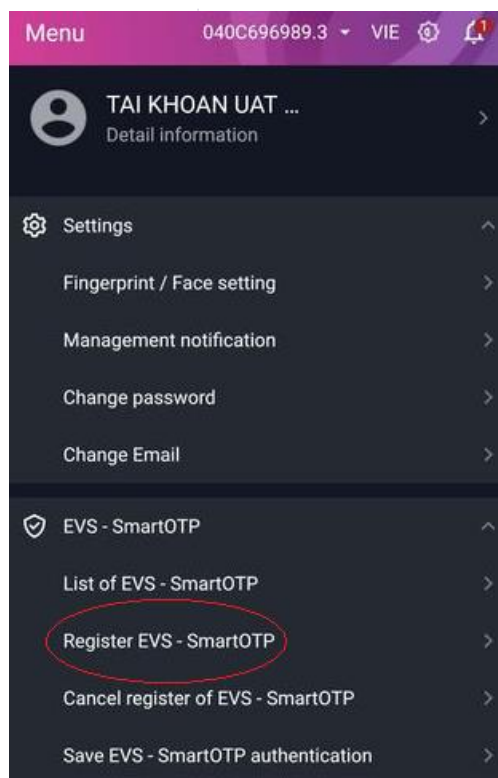
Step 2: Click on “List off EVS – SmartOTP”. Enter smart OTP password to look up the list.



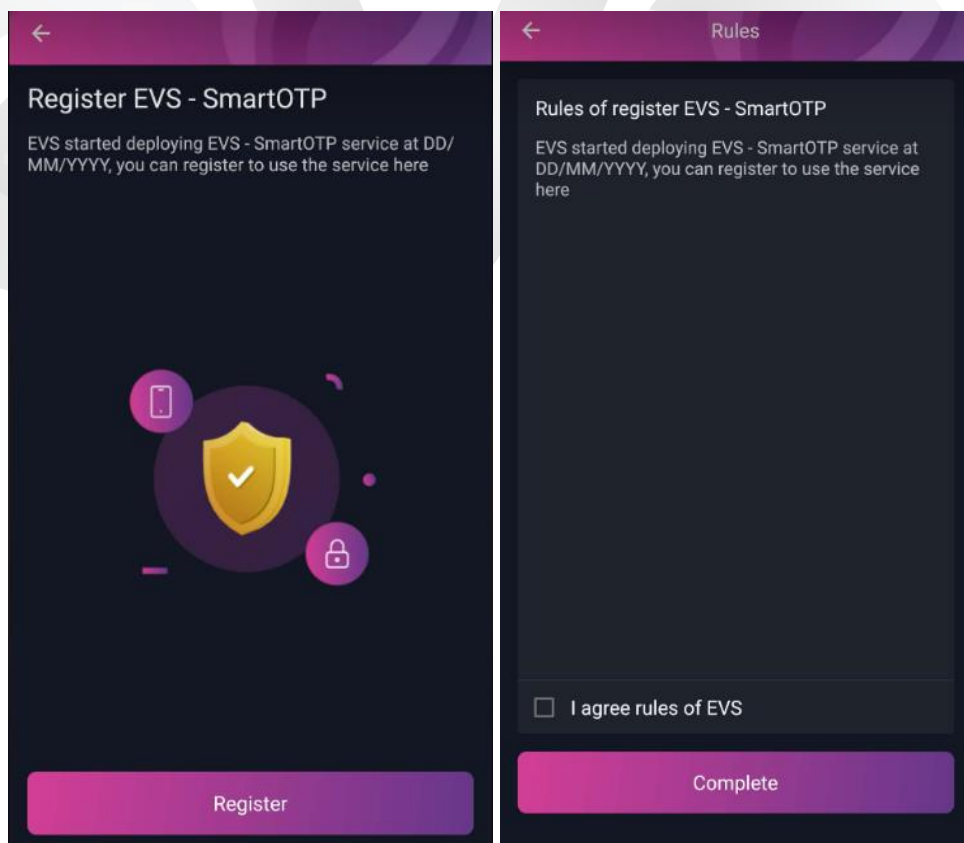
3.4.4.2 Register EVS – SmartOTP

Customers using SmartOTP instead of PIN authentication can register by following these steps:

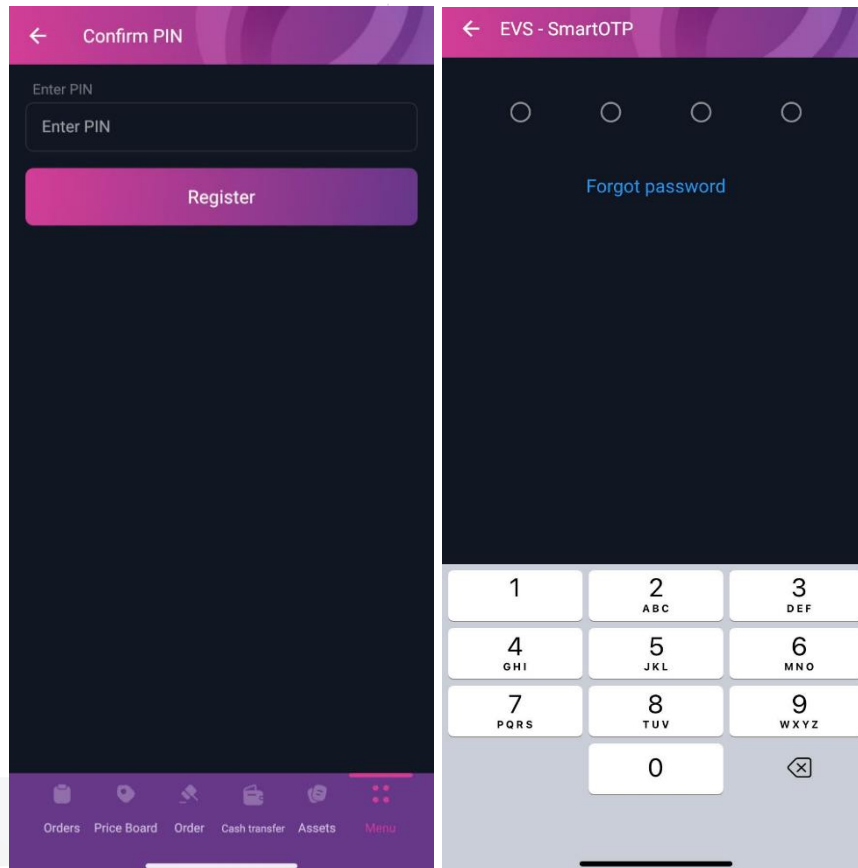
Step 1: Go to “Menu ⇒ EVS – SmartOTP ⇒ Register EVS – SmartOTP”



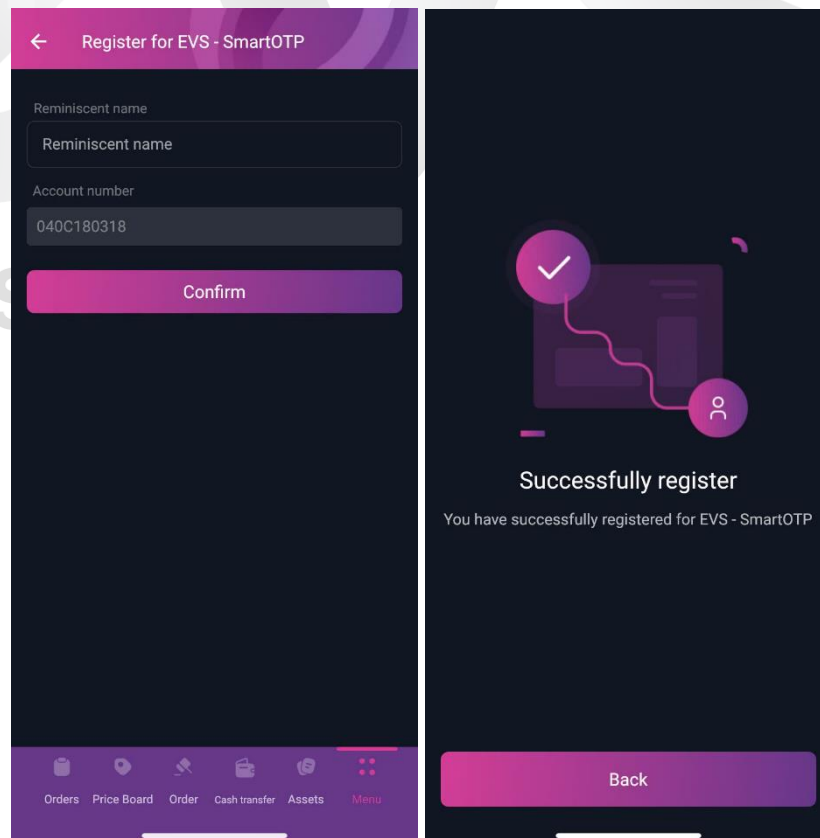
Step 2: Click the “Register” button, agree to the terms and click “Complete”



Step 3: Enter PIN and SmartOTP code to authenticate registration.



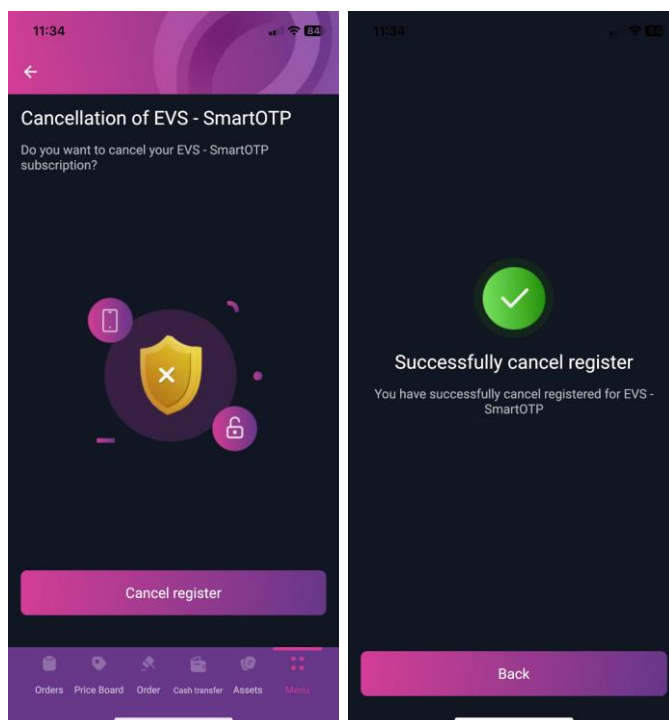
Step 4: Enter the suggested name. Press confirm



3.4.4.3 Cancel register EVS – SmartOTP

- Customers who have not registered for EVS – SmartOTP when entering the cancellation function, the system will notify that they have not registered

- Customers who have registered for EVS – SmartOTP use the cancellation function

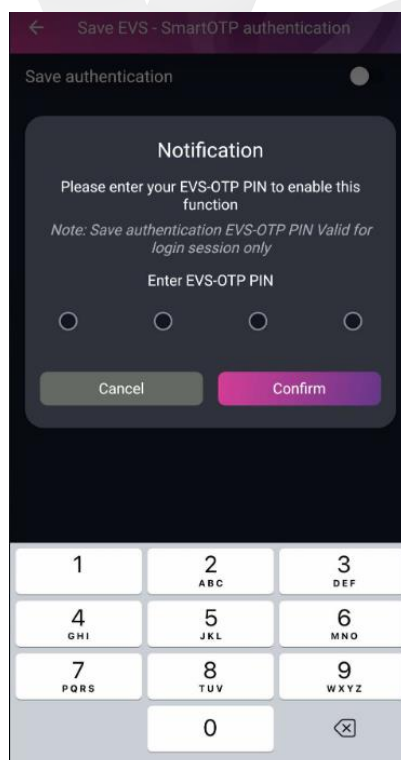


3.4.4.4 Save EVS – SmartOTP authentication

Customers register to save the authentication code for the following transactions:

Step 1: Go to “Menu ⇒ EVS – SmartOTP ⇒ Save EVS - SmartOTP authentication”

Step 2: Slide the save authentication button from left to right





EVS Securities Joint Stock Company

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